

# Quality Assurance Manager

## Wastren Advantage Inc.

Richland, Washington

**ID** 2017-1248

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### Overview:

The Wastren Hanford Laboratory (WHL) Quality Assurance Program Manager will be responsible for the overall management of the quality assurance program at WHL (222-S). WHL (222-S) is a DOE laboratory specializing in receipt and analysis of highly radioactive samples and reporting results to customers across the Hanford site.

The WHL Quality Assurance Program Manager will develop, implement and manage the necessary Quality Systems, and will assure that all analysis being performed is sufficient to meet regulatory requirements.

The WHL Quality Assurance Program Manager will be responsible for providing expertise and guidance in the interpretation of government regulations, regulatory agency guidelines and site compliance policies.

### Responsibilities:

Champion an aggressive Quality Assurance Program at WHL to insure accuracy, consistency and completeness of facility operations and regulatory guidelines based on the applicable requirements of 10 CFR 830, Subpart A, DOE O414.1D Quality Assurance, and other contractual quality requirements (e.g. NQA-1, EM-QAP)

- Foster an atmosphere of continuous striving for excellence and achievement of quality standards. Drive Continuous Improvement to maintain the highest quality standards.
- Maintain laboratory Quality Assurance Program Document (QAPD) for WHL
- Coordinate Performance Evaluation (PE) programs for WHL as they pertain to environmental and industrial hygiene accreditations.
- Conduct assessments/surveillances, identify deficiencies, and participate in root cause evaluation and corrective actions as assigned. Organize and be responsible for accuracy of Quality Assurance evaluations, reviews, and analyses.
- Gather, analyze, and monitor progress and trends to ultimately reduce risk and improve quality of data deliverables to WHL's customers
- Coordinates assignments and manages quality assurance department staff
- Represent Quality Assurance at various forums that include analytical services, project management, customer support, and executive management and fostering a creative and collaborative climate with cross functional groups, while providing leadership through clear measurable quality criteria and plans

### Qualifications:

Minimum Qualifications:

- BA/BS degree with 10 years of related experience in regulatory agency inspections, regulatory compliance, and/or regulatory enforcement or equivalent combination of education and related experience.
- Experience in Quality Control, Quality Assurance, Validation and Corrective Action Policies.

- Lead Auditor experience.
- Experience managing and hosting regulatory audits.

Desired Qualifications:

- Certified NQA-1 Lead Auditor.
- Expertise implementing ISO 17025 and State laboratory accreditation compliant Quality System(s).
- Price Anderson Amendments Act (PAAA) implementation experience.
- Knowledge of the application of corrective action causal analysis to nonconforming conditions.
- High level of computer literacy (preferably Microsoft applications, Excel, Word and PowerPoint)
- Familiarity with Software Quality Assurance requirements implementation and evaluation.
- Understanding of the operations and testing standards required to perform environmental and industrial hygiene analysis.
- Effective communication and collaboration skills.
- Ability to work effectively in a team environment or independently as require.
- Familiarity with Hanford requirements.
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