



# COLUMBIA BASIN SECTION 614 NEWSLETTER

Serving Central and Southeastern Washington  
and Northeastern Oregon



Issue 08-07

July 2008

## CHAIR'S CORNER

Rich Higgins  
CH2M HILL Hanford, Inc.

Greetings to all the new and returning members of ASQ's Columbia Basin Chapter 614. As I begin my term as Section Chair, I would like to recognize all of the hard work put in by the Section's officers and volunteers. First of all, my hat is off to Steve Prevette, who has done a superb job as the Chair for the last several years. Steve's leadership, combined with his genuine interest in making the section a successful venture, has set an example that will be difficult to duplicate. Thanks for all of you hard work, Steve. Next, I would like to thank Jo Haberstock, whose behind-the-scenes efforts to support the section has been a key to keeping the meetings interesting and informative. Jo, along with the steady behind-the-scenes support of Robert Boykin, has been the key to having a schedule of dinner meeting in the first place. My hat's off also to Howard Rew, who is always ready to do anything to help the Section. His quiet, unassuming demeanor and willingness to do anything in support of the Section is admirable. I would amiss in failing to mention Dennis "The Audit Guy" Arder, who works hard to keep the Section website up and running, and attempts to keep us organized - but it's sort of like herding cats. Thanks much, Dennis. Lastly, I want to thank the members for their continued support of the Section, especially those two guys from Yakima who make the monthly drive to Richland to join us - you know who I'm talkin' about.

So, as we take the summer off to recharge the batteries and reflect on the past year, let's keep in mind what we are about - communicating, sharing, learning, and enjoying the intellectual challenge of making things and providing services that meet or exceed what the customer expects and deserves. It is a simple concept to understand, but a very complex one to master.

We will be having a planning meeting in August for the purpose of laying out next year's activities. As soon as we confirm a date, I will send a note out to invite you to share some appetizers and beverages as we work to develop the plan for 2008-2009.

Again, thanks to all of you for supporting the Section. I look forward to next year and will work hard to assist in making next year one that will help the members to learn and apply Quality tools in an effective manner, while enjoying a meal and the occasion to socialize with folks who share a common passion for doing the right things efficiently.

Warm regards,

Rich

## VICE CHAIR'S CORNER

Jo Haberstock  
Fluor Hanford



HAPPY FOURTH OF JULY! HAPPY  
SUMMER TO EVERYONE!

Short and sweet - I have really enjoyed my past several years of being actively involved with our local ASQ section, serving in various roles and most recently as section Vice Chair, Programs, and Publicity Chairs. I've enjoyed thinking of ideas for potential speakers, topics and site visits, and working with the presenters, the hotel and others to plan the meetings. I hope that as members and participants that you have felt these programs and events have been of value.

I want to thank the other officers and leadership team members for their support and willingness to help out as needed with programs, including volunteering to serve as featured speaker and share their expertise and information about various quality tools.

I also want to give a special shout-out to O'Callahan's Catering and the Shilo Inn. I have worked with several people there over the years, most notably Leila and Lance, in negotiating rates, getting our annual contracts in place, and planning the buffet dinners, etc. They have been very customer oriented and easy to work with. The service at our dinner meetings is always excellent, thanks to their friendly and helpful team members. I

personally feel they provide one of the best buffets around.

I am confident that the coming year will be full of great speakers and visits to quality organizations. (Can you spell w-i-n-e-r-y?) ☺

## Jo Haberstock

Section 614 Vice Chair

*Editor's Note: Jo did provide this article as our outgoing Vice Chair. I hope to see articles from Alvin Langstaff in upcoming newsletters as he assumes his position. Of course, we all hope to see Jo continue to provide materials for the newsletter.*

## SECTION MEMBERSHIP

As of July 2, 2008 we have 93 members in our Section. Our newest members are:

**Richard Moore, Shelbyville TN**  
**Doug Nelson, Portland OR**

Welcome to the Columbia Basin Section! If you are in town for a meeting, please be sure to drop by, and you will receive your first dinner meeting for free. The 2008-2009 season will run from September 2008 through June 2009.

## ASQ NEWS

The following are compiled from various messages from ASQ Headquarters that may be of interest to the general membership.

### ASQ Member Leader Training

Region 6

Saturday, July 26, 2008

Wyndham Hotel

408-453-6200. (for room reservations)

San Jose, CA

The Wyndham Hotel (San Jose) has been selected for the location (thanks Neal Kuhn!). A special room rate of \$79.00 (per night plus tax) has been secured for attendees who chose to stay overnight. Mention your attendance at the ASQ meeting to obtain the discounted rate.

Attendees (or their Section) are responsible for expenses related to travel and meals. Attendee fees for this training will depend on sponsorships from the sections.

The **Silicon Valley Section** (0613) has graciously agreed to sponsor the meeting room and one refreshment break (thank you to Ramesh and the SV leadership committee!).

Breakfast, lunch, and the second break are not currently sponsored, so each section is asked to cover the \$65.00 (per attendee) to cover breakfast and lunch.

Please use the following link to enroll in the training. <http://asqgroups.asq.org/SectionVolunteerCommunity/Region6/Lists/Registration/NewForm.htm?Source=http%3a%2f%2fasqgroups%2easq%2eorg%2fSectionVolunteerCommunity%2fRegion6%2fLists%2fRegistration%2foverview%2ehtm> Registration closes on July 17.

I look forward to seeing you on July 26 in San Jose.

Tim Koester

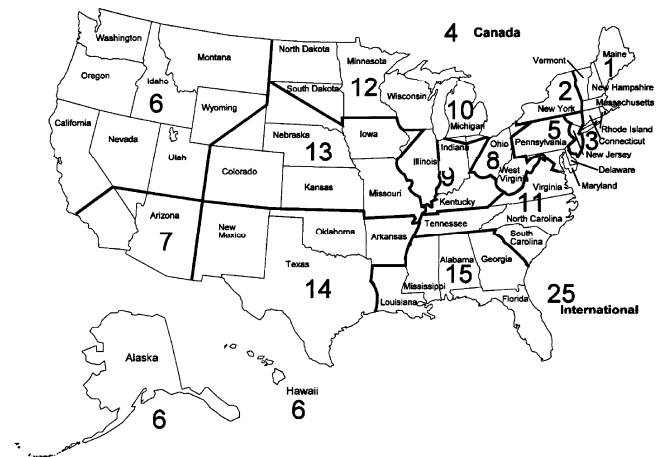
Regional Director, ASQ Region 6

direct\_253-502-4158 - (c)\_253-279-3214

timk@tridentseafoods.com

*Editors Note: If anyone is interested in attending, be they a current officer, or just thinking about becoming an officer, please contact Rich Higgins. Section 614 may be able to cover some, if not all, or your costs for attending this training.*

*By the way, you may be asking "what is Region Six"? Our section, 614 (notice the first number is 6) belongs to Region 6 within ASQ. Below is a map of all of the United States ASQ Regions:*



*Hmmm I wonder if we would get more interest if the session was held in Hawaii?*

### New Feature Added to My ASQ

Beginning next week, a new feature will become an important addition to the My ASQ Web page

<http://cl.exct.net/?ju=fe301570706d077f711477&ls=fe0716747460047f74127475&m=fe0c17747d6606&l=fe9215737d63067876&s=fe8c1372726007797d&jb=ffcf14&t=>

Located in the upper left-hand corner, the section - simply named My ASQ - will include links to your account information, certifications, news you requested, articles you have saved, and more. This is information you want to be able to locate in an instant. Now you can! Be sure to log in to My ASQ at [http://cl.exct.net/?ju=fe301570706d077f711477&ls=fe0716747460047f74127475&m=fe9c17747d6606&l=fe9215737d63067876&s=fe8c1372726007797d&jb=ffcf14&t=next week](http://cl.exct.net/?ju=fe301570706d077f711477&ls=fe0716747460047f74127475&m=fe9c17747d6606&l=fe9215737d63067876&s=fe8c1372726007797d&jb=ffcf14&t=next+week)

### Call for Papers - World Conference on Quality and Improvement

The Technical Program Committee of the 63<sup>rd</sup> World Conference on Quality and Improvement [http://cl.exct.net/?ju=fe311570716c0478731171&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites you to submit proposals for concurrent sessions to be presented in Minneapolis, MN, May 18-20, 2009](http://cl.exct.net/?ju=fe311570716c0478731171&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites+you+to+submit+proposals+for+concurrent+sessions+to+be+presented+in+Minneapolis,+MN,+May+18-20,+2009). **Deadline: August 1, 2008**

### Call for Judges and Teams - International Team Excellence Award Process

**Judges:** You have an opportunity to become a preliminary round judge and use your quality knowledge to assist in choosing the winning teams for the 2008-09 International Team Excellence Award Process [http://cl.exct.net/?ju=fe2f1570716c0478731173&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites you to submit proposals for concurrent sessions to be presented in Minneapolis, MN, May 18-20, 2009](http://cl.exct.net/?ju=fe2f1570716c0478731173&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites+you+to+submit+proposals+for+concurrent+sessions+to+be+presented+in+Minneapolis,+MN,+May+18-20,+2009). **Deadline: August 20, 2008**

**Teams:** Showcase your organization's commitment to quality by entering your team for the preliminary round of the 2008-09 International Team Excellence Award Process [http://cl.exct.net/?ju=fe2f1570716c0478731173&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites you to submit proposals for concurrent sessions to be presented in Minneapolis, MN, May 18-20, 2009](http://cl.exct.net/?ju=fe2f1570716c0478731173&ls=fdee1673726d037b73167371&m=fe9c17747d6606&l=fe941573706600797d&s=fe8c1372726007797d&jb=ffcf14&t=invites+you+to+submit+proposals+for+concurrent+sessions+to+be+presented+in+Minneapolis,+MN,+May+18-20,+2009). **Deadline: September 10, 2008**

## EDITOR'S NOTES

Steve Prevette  
Fluor Hanford  
ASQ CQE

Here is my first newsletter in quite a few years. My thanks to Rich Higgins for his stint as Editor, now I'll take a shot at it again. You'll notice I've kept the same format that Rich established. I've added an ASQ NEWS section, where I hope to distill down the communications that ASQ Headquarters sends out into information useful for you, the reader.

We will continue to provide the newsletter by email in a pdf version, and also place it on the Section website.

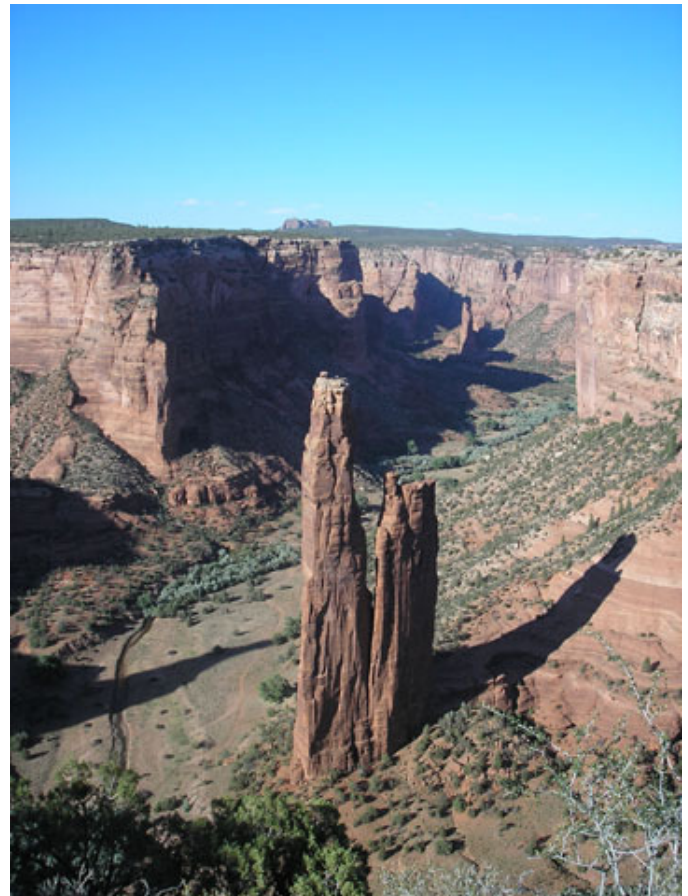
Please be sure to keep your email information up to date with ASQ, we rely upon that for distribution of this newsletter. We have email addresses for all but 15 of our members. We do send out a postal mail every year or so to try to stay in touch, but it has helped the section finances considerably since we went to electronic distribution.

Please note the new listing of section officers at the end of this newsletter. I will continue to keep the dinner meeting reservations ([prevette@owt.com](mailto:prevette@owt.com)).

Please also consider contributing to the newsletter. We have lots of members who reside too far away from the Tri Cities to regularly make it to meetings. Four or five dollar gasoline I am sure is not going to help next year. But if you'd like to stay in touch and participate, drop a note to be included in the Newsletter. Let us know what you are doing, quality or non-quality related. Of course, all of life is really quality related!

I gave Dr. Deming's Red Bead Experiment as a topic at the American Society of Safety Engineers national conference in Las Vegas in June. Following that, my wife Jennie and I went on a two week loop through the southwest. Below is one of our trip pictures.

Have a safe, quality summer! - **Steve**



## Canyon de Chelly National Monument, Arizona

### WEBSITES FOR OTHER ASQ SECTIONS

Seattle Section (#606): [www.asq-seattle.org](http://www.asq-seattle.org)  
Spokane Section (#619): [www.spokaneasq.org](http://www.spokaneasq.org)  
Southwest Washington – Vancouver Section (#627):  
[www.asqswwa.org](http://www.asqswwa.org)  
Portland Section (#607): [www.asqpdx.com](http://www.asqpdx.com)

### PUBLICATION INFORMATION



Published by BH&BF Press  
([prevette@owt.com](mailto:prevette@owt.com)).

The ASQ Columbia Basin Section 614 newsletter is published on a regular basis to inform members (and potential members!) about

Section 614 activities and other news/information we feel may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 22<sup>nd</sup> of the month.

### CAREER CONNECTIONS

*To be considered for posting in the newsletter, announcements must be submitted by an ASQ member and be of potential service to other members. Announcements may include job postings, training opportunities, or requests for assistance. Due to space limitations, please keep them brief.*

### 2008-2009 SECTION 614 LEADERSHIP TEAM

<b>Section Chair and Publicity</b>	Rich Higgins	<b>Audit</b>	Clark Beus
<b>Vice Chair and Programs</b>	Alvin Langstaff	<b>Division Liaison, Web Team Lead, Section Historian, and Examining</b>	Dennis Arter
<b>Treasurer</b>	Howard Rew		
<b>Newsletter Editor and Secretary</b>	Rich Higgins	<b>Certification/Recertification</b>	Steve Prevette

You can find out more about Section 614, including contact information for Leadership Team members, on our website at [www.asq614.org](http://www.asq614.org). If you are interested in helping with any of the Section teams, please contact the team lead or an officer. We are always looking for willing volunteers!