

CHAIR'S CORNER

by Deborah Coffey

ASQ Section 614 wrapped up the year's presentations with a visit to Kitzke Cellars, a smaller family-owned winery based in a tradition of farming. We were able to walk out into the vineyards owned by the Kitzke family (Paul and Vickie) and their friend/neighbor, Jim, with whom they collaborate in growing several grape varieties. Their scenic piece of land in Kennewick overlooking Richland and Pasco has a unique combination of soil, aspect and drainage to allow very productive vines. We learned how the grapes are planted, nurtured, inspected for pests (at night, wearing headlamps), and pruned to provide healthy productive vines. We saw root stocks and very young to much more mature plantings and saw how early growth is encouraged with plastic sleeves. Washington Association of Wine Grape Growers (WAWGG) provides professional associate support to local winegrowers and their website is very interesting. Jim noted that the association was very helpful when dealing with last year's wet and cold prolonged spring weather. The grapes grown at the Kitzke Cellars location and the family farm land in Benton City are transported to the winemaker in Richland and so the focus of this on-site visit was more on grapes and growing than on large scale wine production for consistency or on enology for producing consistent wines over time. Kitzke Cellars will be adding new wines to their offerings based on this year's grape varieties. The wines we tasted were excellent and made a nice counterpoint to our box lunches on the patio; a very restful way to conclude our tour and network for summer professional activities.

ASQ Section 614 will soon schedule a leadership team meeting for defining speakers and site visits for the upcoming year running from September 2012 to May/June 2013. A notice will be sent to all members and everyone is encouraged to attend. This section thrives because of the input from our members. We want to hear what types of presentations best meet your needs and suggestions for sponsorship of local training opportunities are welcomed. We have been very successful offering the ASQ Software Engineering classes locally which saves companies airfare and travel costs while promoting professional certifications.

I also welcome the slate of newly-elected officers who will assume their positions in July. I will step down as chair and assume the role again of secretary. Have a great summer and take some time to relax and recharge.

- Deborah

TRAINING OPPORTUNITIES

BURNING BRIGHT WITHOUT BURINING OUT – June 1

Presented by Paul Casey

You are sapped emotionally, physically, mentally. Life and work look dull. You aren't even thinking about being productive. You are burned out. You can get ahead of this, and you can warn your direct reports/teammates to practice positive habits that will keep you sharp on the job and away from the job. This information is too critical to skip. There will be a time in your career when you will need it, guaranteed.

When: June 1, 2012 1:00 p.m. – 3:30 p.m.

Where: HAMMER Training Facility – Richland, Washington

Cost: \$59

Registration: [Click here](#)

WSQA WEBINAR – “INTRODUCTION TO PERFORMANCE EXCELLENCE” - to be offered June 4 and 6 or July 18 and 19

This provides an overview of the Baldrige/Washington State Quality Award system and criteria, to help participants become familiar with the criteria purpose, uses, and content. The training also provides an understanding of Baldrige core values, concepts, and framework. This workshop is designed for people who have had no previous training about the criteria and/or who need a quick refresher course. This four hour training is split into short two-hour modules, offered from 3 to 5 pm each day, to provide maximum flexibility and no travel costs.

Pricing: Until July 31, 2012, all four-hour courses are \$99 (special pricing available for more than one person from the same company)

Registration: WSQA office at (253) 277-1142

WASHINGTON STATE QUALITY AWARD Examiner Training – June 7 and June 28 - Olympia

All examiners participating in the WSQA 2011-2012 lite and full examination cycles are required to attend WSQA examiner training each year.

Dates: June 7 and 28, 2012 (two full day classes with a case study to examine and homework between the two sessions)

Location: Town Square Building #2, Olympia, Washington

New Examiner Fee: Non Member \$50; WSQA Member \$25

Returning Examiner Fee: Non Member \$50; WSQA Member \$25

Registration: [Laura Kinney](#)

FIXING TROUBLED PROJECTS – MAY 31

This training, offered by MCM Project Management Institute, is designed for both the novice and experienced individual. It utilizes tools and techniques that are successfully utilized throughout the industry, and focuses on the rescuing of troubled projects, determining the project tolerances, defining and planning your recovery project, developing, activating, monitoring and measuring your recovery plan and finally, closing out your recovery project. Participants are given a workbook and an auto-load CD of 10 easily utilized and vital templates developed and successfully utilized by MCM Project Management to help rescue some of the industries' biggest projects.

When: May 31, 2012 07:30 a.m. – 3:30 p.m.
Where: HAMMER Training Facility – Richland, Washington
Cost: \$395
CEUs: 0.7 (PDU's 7.0)
Registration: [Click here](#)

REASONS TO UPGRADE TO ASQ SENIOR MEMBERSHIP

Leadership and professional achievement do not go unnoticed by ASQ. The Society offers Senior ASQ membership for individual members who represent the upper echelon of the quality profession and serve as the backbone of the Society. ASQ Senior membership rewards members with enhanced benefit selections.

Upgrading to an ASQ Senior membership has its perks, including your choice of one of the following extra benefits: one journal, two divisions, or one additional section. There are criteria to meet before becoming a Senior member - find out [what they are](#) and consider upgrading today!

ROCKY MOUNTAIN QUALITY CONFERENCE September 12-15 in Denver, Colorado

Over 500 participants from across the country are expected to attend this year's conference, which has a 33-year history and is sponsored by ASQ Section 1300, ASQ Lean Enterprise Division, SSD Global® and Minitab™.

Keynote speakers will be Joseph A. De Feo of the Juran Institute, and Forrest W. Breyfogle III of Smarter Solutions. Conference program tracks include: 1) Leadership Development; 2) Quality Tools; 3) Product/Service Innovation; 4) ASQ Certification Preparation Workshops; 5) Healthcare/Medical Device/BioTech; and 6) Lean Government. There will also be pre- and post-conference workshops offered (additional cost).

ASQ Early Member Registration: \$350 (if paid by June 30)

After June 30: \$450

After Sept 1: \$550

For more information and registration: asqdenver.org

SECTION 614 MEMBERSHIP

As of May 8, 2012, we have 109 members in our Section.

2011-2012 SECTION 614 LEADERSHIP TEAM	
Section Chair (and Programs & Publicity)	Deborah Coffey
Vice Chair (Newsletter, Programs & Publicity)	Robert Boykin
Treasurer	Barbara Gillespie
Secretary	Donna Sinks
Division Liaison and Section Historian	Dennis Arter
Certification/Recertification	Howard Rew
Audit	Clark Beus
Membership Chair	John Verderber
Nominating Chair	Alvin Langstaff
Webmaster	Dennis Arter

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 614 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 15th of the month.