



CHAIR'S CORNER

by Robert Boykin

I love music. I have yet to meet a person who does not like some form of music. Whether classical, rock, jazz, rap, country, soul, etc., we all like “cutting the rug” and/or snapping our fingers to some type of melody. Does music improve the quality of *your* life?

So, how does music relate to quality? Does the type of music we listen to define how we measure the standard of one musical genre versus another, such as how we might prefer jazz instead of rock, then asserting a degree of excellence between the two? Is your music acumen keener than mine, hers or his? Would you agree that like beauty, quality of music is in the eye, or ear of the beholder?

As you might know, music can be defined as “vocal or instrumental sounds (or both) combined in such a way as to produce beauty of form, harmony, and expression of emotion.” Quality can be defined as the “standard of something as measured against other things of a similar kind; the degree of excellence of something.” With that said, following are responses from the perspective of our future leaders when asked about the importance of music in their lives, and to the world as a whole.

- “Music is important to people’s lives because it makes things better when things aren’t going right in the world.”
- “Music is important because it allows people to be creative and it offers more life to people.”
- “Music is important in my life because I always have something to sing along to and relate to. It is important to the world as a whole because it brings us together.”
- “Life without music would be boring... no background music for movies, and life would sound dull.”
- “Music, without it there would be silence, less joy, and darker times.”
- “Music is so much a part of my life that I don’t know what I would do if there was none. The world is greatly changed by music. People don’t notice, but music changes people’s moods, feelings, and even their actions.”
- “Music is important because it is a way to express myself. It shows how someone feels. It just adds to everything.”
- “Without music, our life would be boring. It’s something that every culture has in common, no matter what.”
- Without the joy of music, there’s no point in life, unless life to you is no sound at all.”

Would you agree that music improves the quality of our lives?

Be well and be safe.

- Robert

VICE CHAIR'S CORNER

by Jo Haberstock

Is it starting to feel like SUMMER or what?

As I write this article, the outdoor thermometer reads 88 degrees. Wow! Seems like it wasn’t all the long ago that I was bemoaning winter weather. Well, I guess that’s the way it goes.

Speaking of the weather, we had really nice weather for our May 9 Site Visit to Yakima Valley Vintners and the Teaching Winery in Grandview. The turn-out was great, and they provided a very interesting and educational tour. We visited their vineyard and the



laboratory and learned about how different flavors affect the wine produced. Then we tasted several of their award-winning wines and they even provided some cheese and chocolate brownies to go with them.

Sincere thanks to Jerry Brong for these great pictures.

Now we are officially on “summer break” which for most members means a break from our monthly meetings and/or tours. For those serving on the leadership team, though, there is no break. We’re busy planning for future meetings, the 2016 elections, and we’ve also come up with a fun New Member Recruitment Challenge. So, no break for you members either – at least not if you want to win a great prize for recruiting the most new ASQ members between now and August 27. There is more about the Challenge in this newsletter so be sure to check it out.

Switching gears a bit, I recently read that June 5 is National Donut Day. Did you know that? Maybe that’s why the lines are so long at the new Krispy Kreme shop in Richland – everyone is stocking up in advance? National Donut Day is the first Friday of June each year. It started as an event created by The Salvation Army in 1938 to honor men and women who served donuts to soldiers during World War I. And for those who just can’t get enough donuts and need even more reasons to celebrate, according to Wikipedia there are three other donut holidays as well – International Jelly-Filled Donut Day, National Cream-Filled Donut Day and Buy a Donut Day. I’ll let you look up the histories and details about those on your own. BTW, I think I saw something on the web about Krispy Kreme giving out free donuts on June 5. I’m not much of a Krispy Kreme fan, but that’s not to say I don’t enjoy a good donut every now and then. Or a free one.

Whatever your “summer break” preferences, with or without a donut ... Have fun!

- Jo

NEW 0614 ASQ MEMBER RECRUITMENT CHALLENGE

Deadline: August 27

ASQ Columbia Basin Section 0614 is holding a New Member Recruitment Challenge. This is your chance to win a GREAT prize!

Two tickets to the Uncork the Cure (on Red Mountain) on Saturday, October 10, 2015. This is a wine tasting event with 9 wineries participating, plus a silent auction, vendors and food trucks. Valued at \$100.

This challenge is open to all ASQ Section 0614 members in good standing.

All you need to do is be the member who recruits the most NEW ASQ (national) members (with a 0614 section membership as well) between the dates of May 27 and August 27, 2015.

Additional rules and details regarding the challenge are included at the end of this newsletter.

Get busy recruiting new members NOW!

2016 SECTION ELECTIONS – HOW WILL YOU GET INVOLVED?

by Jo Haberstok

The future success of our ASQ section is dependent on the active involvement of our members. We would not have the monthly meetings, great speakers and site visits, training, certification exams, or networking opportunities at the local level without the hard work and efforts of our section's leadership team.

It is time to begin the election process for 2016, as we would like to be able to get new officers and team leads elected and/or appointed and the transition from the current leadership team to the 2016 team started well before the end of this calendar year.

Please take a few minutes to seriously think about how YOU would like to serve your section. The following required, elected positions need to be filled: Section Chair, Treasurer, Secretary, Certification Chair, Membership Chair, Audit Chair, and Nominations Chair.

Information about the election process, the positions and their responsibilities can be found on the [ASQ website](#). Or just email or call one of the current leadership team members. Many of those currently on the team are willing to help in a supporting role but some are on their last allowable term and others are not able to serve in the coming year.

If you wish to be considered for one of these positions for 2016, please contact [me](#) by **June 15**.

SECTION 0614 RECOGNIZED WITH BRONZE PAR AWARD

by Jo Haberstok



Our ASQ section was recently recognized with a Bronze level PAR (Performance Awards and Recognition) for our efforts in 2014. ASQ sets specific measures of success related to several criteria in the areas of membership growth and retention, member satisfaction, etc. Another measure relates to the percentage of section income utilized to create member value, which our section met by picking up some of the costs to provide extra

savings to members for dinner meetings, training, special recognition events and items, and more. For those who participated in our December 2014 Holiday get-together at Gordon Estates in Pasco, you may recall that the section provided the appetizers and there was a special gift for each member who attended. We appreciate our members!

GET YOUR MAY ASQ MEMBER GIFT

This month's member gift includes resources on the fundamentals of innovation, including guidance for implementing the concept, processes and tools of innovation successfully. This includes:

- *Innovation Generation: Creating an Innovation Process and an Innovative Culture (eBook, 242 pp)*
- *First Creativity, Then Innovation (webcast)*
- *ASQ Innovation Interest Group Self-Assessment*

To access your free gift (by May 31), [click here](#).

LEADERSHIP AND SUPERVISORY SKILLS SEMINAR

June 3 8:30 am – 5:30 pm Richland

Paul D. Casey, owner of Growing Forward Services, will share his best leadership material during a full-day seminar for current or aspiring managers, beneficial for beefing up current competencies, or introducing skills needed to succeed in a leadership role.

Casey and has been leading leadership seminars for the past four years. Some of the topics in this seminar include: ***Vision-casting, Time-management, Conflict-resolution, Decision-making, and Effective Meetings and one-on-ones.***

The day-long seminar will be held at the Home Builders Association at 10001 W. Clearwater Ave in Kennewick, and is sponsored by Summit Funding.

Cost is \$117 and includes a BBQ lunch, snacks, and materials. To register, go to www.paulcasey.org and click on the Events tab.

CALL FOR REVIEWERS FOR 2016 WCQI PROPOSALS

Deadline: July 1, 2015

Want to help ensure some great educational sessions at the World Conference on Quality and Participation in 2016? ASQ is currently accepting applications for proposal reviewers. Click [here](#) for more information or contact Jessica at 1-800-248-1946 ext. 7753.

12 TIPS THAT SPELL PRODUCTIVITY

by Ty Hall (from the Workplace 101 website)

Productivity is like the gift that keeps on giving; the more productive you become, the more productive you will be—from managing your time better, to having a better work-life balance that helps you rejuvenate and be more effective at work. Productivity isn't just getting stuff done or staying busy, it's actually producing.

12 Tips That Spell Productivity is a colorful guide full of tips and tricks to make you more productive. Contents include:

- Procrastination
- Rest
- Output
- Delegation
- Utilizing Resources
- Concentration
- Time Management
- Immediacy
- Vacations
- Interruptions
- To-do Lists
- You

See? It literally spells out everything you need to know to increase productivity in your day-to-day life. Start being more productive right now - download [12 Tips That Spell Productivity](#).

QUOTE OF THE MONTH

"The bad news is time flies. The good news is you're the pilot."

~Michael Altshuler

Has your email address changed? Help us keep you informed of Section 0614 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

IS YOUR WORK TEAM DOING GREAT THINGS? APPLY FOR ASQ'S INTERNATIONAL TEAM EXCELLENCE AWARD

Intent to Submit due July 1, 2015

If your company has made the investment to train and utilize work teams to brainstorm, flowchart, process and resolve issues, get the recognition you deserve.

Participate in ASQ's International Team Excellence Award (ITEA) Process. It is the only international team recognition process of its kind in the world. Since 1985, more than 1000 teams from the United States, Argentina, Australia, Brazil, Canada, China, Colombia, Costa Rica, Germany, Guatemala, India, Japan, Mexico, Philippines, Singapore, South Korea, Thailand, and the United Arab Emirates have participated in this outstanding process.

For more information about the ITEA, [click here](#).

SECTION 614 MEMBERSHIP

As of May 5, 2015, we have 132 members in our Section.

2015 SECTION 614 LEADERSHIP TEAM January 1 - December 31, 2015	
Section Chair	Robert Boykin
Vice Chair	Jo Haberstock
Treasurer	Kent Ozkardesh
Secretary	Glenn Gruner
Certification/Recertification	Patrick Faulk
Audit	Alvin Langstaff
Membership Chair	Charles Tyler
Nominating Chair	Jo Haberstock
Webmaster	Steve Prevette
Newsletter Editor	Robert Boykin
Voice of the Customer Chair	Vacant
Programs Chair	Vacant
Publicity Chair	Vacant
Community Outreach Chair	Vacant

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 0614 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

Section 0614 NEW MEMBER RECRUITMENT CHALLENGE May 27 – August 27, 2015

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This challenge is open to all ASQ Section 0614 members in good standing.

All you need to do is be the member who recruits the most NEW ASQ (national) members (with a 0614 section membership as well) between the dates of May 27 and August 27, 2015.

How to participate?

1. Talk to your work and professional colleagues, our friends and family members.
2. Tell them about ASQ at the national level (global focus, conferences, certifications, training, etc.)
3. Tell them about our local Columbia Basin ASQ 0614 Section (meetings, speakers, site visits, training, networking, etc.)
4. Invite them to become ASQ members (must become an ASQ member, with a 0614 section membership as well and must join on or before August 27, 2015).
5. When they become members, have them send you a copy of their “welcome” letter from ASQ national and their membership number.
6. Submit the information – for ALL the new members you recruit – to our section’s Member Recruitment Challenge coordinator, Robert Boykin (rboykin68@gmail.com) by August 31, 2015.

Notes: To be eligible for the prize, the individuals you recruit must join ASQ on or before August 27, 2015. Individuals who have been members in the past (but whose memberships have lapsed) may be recruited as well. Only those who join between the dates of May 27 and August 27, 2015, will be counted. The prize recipient will be notified after all memberships have been verified. In the case of a tie, ASQ Section 0614 reserves the right to provide a second prize of similar/equal value.

Additional information about ASQ, membership benefits and pricing can be found on the ASQ website at www.asq.org. Additional information about our Columbia Basin ASQ Section 0614 and a membership recruitment brochure is available on our website at www.asq614.org.