



May 10, 2007 Meeting  
American Society for Quality  
Columbia Basin Section 614



**“QUALITY FOCUS = QUALITY RESULTS”**

Thursday,  
May 10, 2007

**A Formula for Continuous Improvement & Success at  
Schweitzer Engineering Laboratories, Inc.**

**LOCATION:**

**Shilo Inn**  
50 Comstock  
Richland Washington

**5:30 p.m.** - Check in/Networking  
and no-host cocktail service  
**6:00 p.m.** - Dinner  
**7:00 p.m.** - Presentation

**DINNER BUFFET:**

The Chef and crew at O’Callahan’s  
Restaurant always provide a great –  
and varied – buffet dinner for us at  
the Shilo Inn.

This usually includes two entrée  
choices, plus accompanying  
vegetable, a number of tasty salads,  
and a vegetable and/or fruit tray.  
Your choice of coffee, tea or decaf is  
included with dinner.

And don’t forget to save some room  
for dessert!

**Cost:**

\$ 17 ASQ members  
\$ 20 non-members  
\$ 5 presentation only

Reservations are requested by May 7.  
Send an email to [prevette@owt.com](mailto:prevette@owt.com)  
with your name, phone number,  
company affiliation, and type of  
reservation, or call Steve  
at 373-9371.

NOTE: All no shows will be billed  
unless canceled 48 hours in advance.  
For more information about ASQ, our  
section, and other upcoming events,  
be sure to check our web site at  
[www.asq614.org/](http://www.asq614.org/).

**SHEILA HORN**  
Quality System Manager



Schweitzer Engineering Laboratories, Inc.  
(SEL) was founded in 1982 in the  
basement of Dr. Edmund Schweitzer’s  
home in Pullman, Washington. Since  
then, the company has worked closely and  
carefully with its customers to make  
electric power safer, more reliable, and

more economical. The company now employs nearly 1200 people in more  
than 50 locations around the world and sells products in over 100 countries.  
SEL is the recipient of several prestigious awards, including “Most Innovative  
Supplier” (Energex, 2002), and the Washington State Quality Achievement  
Award (WSQA).

SEL introduced the world’s first digital relay in 1984, revolutionizing the  
power protection industry by offering fault locating and other features for a  
fraction of the cost of earlier systems. In the years since, they have grown and  
developed a complete line of products for the protection, monitoring, control,  
automation, and metering of electric power systems.

The company systematically aligns its focus on the future through its mission,  
vision, values, supporting operating principles, and strategic planning  
process. Senior leaders create a work environment that values employees and  
promotes personal and organizational learning. Their continuous  
improvement effort is based on the principles of management by fact and  
supported by its Identify, Measure and Improve process methodology. SEL is  
certified to the ISO 9001:2000 Quality System Standard.

Because the company is headquartered in Pullman, Sheila Horn is bringing  
SEL to us! Join us Thursday, May 10, for a virtual tour of Schweitzer  
Engineering Laboratories, Inc. You will have an opportunity to experience  
the SEL manufacturing process and learn more about the company’s quality  
processes and tools/techniques, products and management philosophies.

**About the Presenter:**

*Sheila Horn SEL’s Quality System Manager, has worked there for 12 years. She graduated from Washington State University, with a B.A. in Business Administration and an emphasis in Management. Prior to joining SEL, Sheila worked for the U.S. Forest Service. She served on the WSQA board of examiners and WSQA judges panel, and for the past two years has served on the Baldrige Board of Examiners.*