

Wednesday,
November 7, 2007

LOCATION:
Shilo Inn
50 Comstock
Richland Washington

5:30 p.m. - Check in/Networking
and no-host cocktail service
6:00 p.m. - Dinner
7:00 p.m. - Presentation

DINNER BUFFET:

The Chef and crew at O'Callahan's Restaurant always provide a great – and varied – buffet dinner for us at the Shilo Inn.

This usually includes two entrée choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray. Your choice of coffee, tea or decaf is included with dinner.

And don't forget to save some room for dessert!

Cost:
\$ 17 ASQ members
\$ 20 non-members
\$ 5 presentation only

Reservations are requested by October 30. Send an email to prevette@owt.com with your name, phone number, company affiliation, and type of reservation, or call Steve at 373-9371.

NOTE: All no shows will be billed unless canceled 48 hours in advance. For more information about ASQ, our section, and other upcoming events, please check our web site at www.asq614.org/.



Healthcare Today: Where does "Quality" fit?

Kellie Hamblin, RN



Healthcare is tumultuous and, as a business, has an uncertain future. Quality professionals who have been involved in healthcare quality for the past decade have witnessed the rising tide of expectations for quantitative data build into a tsunami of demand. The growing pressure for valid and reliable information regarding the quality of medical care and services is coming from all stakeholders, including the federal government, state governments, commercial payers, consumers and employers. Those who are interested in the clinical and service data expect the measures to drive the level of payment provided for care and services. Better performers will get more money; while worse performers will get less money.

This presentation will focus on what has been demanded at the federal level and how it is now spreading beyond government programs.

We will focus particularly on President Bush and Secretary Leavitt's "Value Driven Healthcare" plan and the "Four Cornerstones" which is the federal government's first step in the design and implementation of a national plan to make health care more efficient, affordable and reliable.

At the state level, Governor Gregoire has successfully supported new legislation that puts the federal government's principles and demands into law in Washington State.

Join us November 7 for an insightful discussion of the following – and more:

- What does this mean for recipients of Medicare and other federally funded medical programs?
- What does it mean for everyone else?
- What role do quality professionals have?
- What do doctors, nurses and administrators know about Six Sigma, Lean, or any other quality improvement methodologies?
- Does it matter?

About the Speaker:

Kellie Hamblin is an RN and a healthcare quality professional. Her healthcare career began in hospital based nursing seventeen years ago; the past twelve years she has focused on quality improvement in healthcare in a variety of settings including hospital based clinical and operational improvement, primary care, dental clinics and selected specialties. She has also worked closely with managed care providers to improve quality and manage costs by designing and implementing case management, utilization management and process improvement structures. Kellie earned her Associate Degree in Nursing from Columbia Basin College in Pasco, her BSN through Graceland University (Lamoni, Iowa) and her Masters in Business Administration from Regis University (Denver). Kellie also maintains a "Certified Professional in Healthcare Quality" (CPHQ) designation from the National Association of Healthcare Quality (NAHQ).