

Tuesday,
February 8, 2011

LOCATION:

O'Callahan's/Shilo Inn
50 Comstock
Richland, Washington

5:30 p.m. - Check in/Networking
and no-host cocktail service

6:00 p.m. – Buffet Dinner

7:00 p.m. - Presentation

DINNER BUFFET MENU:

The Chef and crew at O'Callahan's Restaurant always provide a fine and varied buffet dinner for us at the Shilo Inn. The buffet usually includes two entree choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray.

Your choice of coffee, tea or decaf is included with dinner. And don't forget to save room for dessert!

Cost:

\$17 ASQ members
\$20 non members
\$5 presentation only

Reservations are requested by February 3. E-mail panda_2@charter.net with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221.

Note: All no shows will be billed unless cancelled 48 hours in advance.

For more information about ASQ and other upcoming events, please check our website at www.asq614.org/

People or Process: Which Has the Greater Effect on Project Success?



Todd C. Williams
President, eCameron, Inc.

“People or Process,” as the title implies, looks directly at the role of people versus process in a project's success or failure. The focus on process is a needed component, but does not obviate the need to manage people. Unfortunately, the trend over the last 15 years has been to focus on process and reduce the project to a checklist of tasks. This has created a culture that often neglects the value of a manager with people skills.

This presentation will use case studies to underscore how people make or break the project. Attendees will learn the importance of working closer with the people on the project by looking at four areas:

- The Project Manager
- Project Inception
- Project Methodology
- Technical team members

By the end of the presentation, attendees will understand the importance of balancing people and process and where to focus their efforts. The benefit of being more involved with the inner workings of the project will be evident.

Note: This presentation will run about one hour in length. Everyone who attends will have a chance to win a copy of Todd's book [Rescue the Problem Project: A Complete Guide to Identifying, Preventing, and Recovering from Project Failure](#).

About the Speaker: For 25 years, Todd C. Williams has helped Presidents, Vice Presidents and high level executives of manufacturing and service companies build leading-edge systems, improve organizational efficiency and turn around troubled projects. His experience covers many domains inside manufacturing and service industries. As President of eCameron, a consulting firm located outside Portland, Oregon, Todd is considered an expert in rescuing projects and preventing their failure. His first book, [Rescue the Problem Project: A Complete Guide to Identifying, Preventing, and Recovering from Project Failure](#), will be published in March 2011 by AMACOM Books.