

Tuesday
November 4, 2014

“Quality, Controls, and Risk”

LOCATION:

Columbia River Catering
Shilo Inn
50 Comstock
Richland, Washington

5:30 p.m. - Check in/Networking
(no host cocktail service)

6:00 p.m. - Buffet Dinner

6:45 p.m. - Presentation

DINNER BUFFET MENU:

The Chef and crew at Columbia River Catering always provide a fine and varied buffet dinner for us at the Shilo Inn. The buffet usually includes two entree choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray.

Your choice of coffee, tea or decaf is included with dinner. And don't forget to save room for dessert!

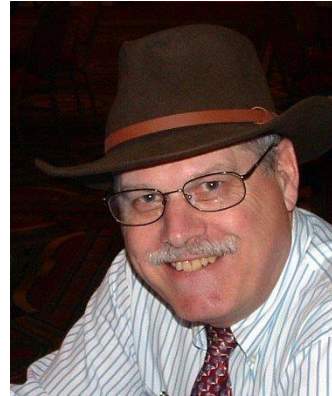
Cost:

\$20 ASQ members
\$24 non members
\$5 presentation only

Reservations are due October 30.
E-mail Panda_2@charter.net with your name, phone number, company affiliation, and type of reservation, or call Alvin at (509) 371-2221.

Note: All no shows will be billed unless cancelled 48 hours in advance.

For more information about our ASQ section and other upcoming events: www.asq614.org/



Dennis Arter
ASQ Fellow and CQA

This is a Farewell Address covering Dennis Arter's 45-year journey through the land of quality. He will start with an examination of the four eras of our profession since humanity transitioned from the agricultural age. He will then present a general model for all organizations, be they for-profit, non-profit, government, or non-government. They all have objectives. They all experience risk.

Dennis will cover the concept of risk as uncertainty and show that the quality profession has always been concerned with risk, albeit under a different name. He will cover the basic principles of risk management: assessment and treatment. This will lead us into an understanding of controls. What are they and how do we apply them?

Dennis will then present his vision of the future of our professional societies. (Yes, there are several organizations affected.) Quality professionals are being asked to understand and advise in all aspects of control, including environment, safety, business continuity, security, and quality. Dennis will finish by covering three contemporary forces pushing quality and risk together.

About the speaker: Dennis Arter is an ASQ Fellow and recipient of the Society's Distinguished Service Medal. He helped to start the Audit Division and is a charter Certified Quality Auditor. Dennis was a leader in the USA Standards community and served a term on the ASQ Board of Directors. He has instructed over 10,000 people in the methods of performance improvement auditing. His book on auditing is the top seller in the ASQ book catalog. He officially ends his professional career in December, but intends to remain active in the local community for the retirement phase of his life.