

Tuesday May 10, 2016

LOCATION: Columbia River Catering Shilo Inn 50 Comstock Richland, Washington

5:30 p.m. - Check in/Networking (no host cocktail service)

6:00 p.m. - Buffet Dinner

6:45 p.m. - Presentation

DINNER BUFFET MENU:

The Chef and crew at Columbia River Catering always provide a fine and varied buffet dinner for us at the Shilo Inn. The buffet usually includes two entree choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray.

Your choice of coffee, tea or decaf is included with dinner. And don't forget to save room for dessert!

Cost:

\$20 ASQ members\$25 non members\$5 presentation only

Reservations are due May 5. E-mail Panda_2@charter.net with your name, phone number, company affiliation, and type of reservation, or call Alvin at (509) 371-2221.

Note: All no shows will be billed unless cancelled 48 hours in advance.

For more information about our ASQ section and other upcoming events: <u>www.asq614.org/</u>

May 10, 2016 American Society for Quality Columbia Basin Section 614



Pasco Police Department: Passion, Pride and Service



Chief Bob Metzger Pasco Police Department

The Pasco Police Department is dedicated to serving the community with excellent law enforcement services. Team members are committed to their philosophy of quality, professional policing and outstanding customer service. Officers and staff share a vested interest in the community and continuously work to impartially enforce the law; to fight crime both by preventing it when possible and by aggressively pursuing violators as necessary; to maintain ongoing professional training and ensure the highest levels of policing for the community; and, most importantly, to value human life, with respect to the dignity of each individual, rending services with courtesy and civility.

The Pasco Police Department is comprised of three divisions: Administration, Field Operations and Investigative Services. Among their many ongoing projects and activities, the Crime Prevention Unit develops and initiates proactive crime prevention programs by maintaining constant communications with the community through surveys, public forums, social media, radio and other service groups throughout the year. Programs include Business Watch, Citizen Academy, Crime-Free Multi-Housing, Neighborhood Watch Program and Sex Offenders Watch.

The Police Department currently has four mini-stations throughout the city. Each is staffed by an assigned officer and designed to help create a more personalized relationship between the community and the Police Department.

As Chief of Police, Bob Metzger addresses a variety of challenges on a regular basis, and he and his team know the importance of quality when it comes to leadership, communications, training, and customer service.

Join us on May 10 to learn more about the Pasco Police Department, ensuring public safety and law enforcement, dealing with public concerns and perceptions, and more.

<u>About the speaker</u>: Bob Metzger became the Chief of Police in October 2011. Prior to this, he was a police chief for over 20 years in departments in Michigan and Ohio. He also previously served as a patrol officer, detective, hostage negotiator, SWAT team leader, and patrol shift supervisor. Chief Metzger completed a Masters Degree in Criminal Justice Management and has written several articles about police management for national publications. He is a graduate of the 180th session of the Federal Bureau of Investigations National Academy in Quantico, Virginia, and the 24th session of the Northwestern University School of Police Staff and Command in Evanston, Illinois.