

Tuesday
May 8, 2018

LOCATION:

AutoZone Distribution Center
3733 Capital Avenue
Pasco, WA

(509) 412-6217

TIME:

5:45 p.m. Check-in

6:00 p.m. Tour Begins

NOTE: There is no charge for this site visit, but space is limited, so please make your reservations as soon as possible.

Reservations are due May 2.
E-mail 0614asq@gmail.com
with your name and contact information.

Driving Directions:

From George Washington Way in Richland, take the exit onto I-182 East toward Pasco. Take Exit 14 for US-395 North toward Spokane. Continue on US-395 North for about 0.9 miles. Take the Kartchner Street exit (on the right), toward the King City Truck Stop area. Turn left onto Kartchner. Turn right onto Capital Avenue. There is a sign for "employee and visitor parking" (the parking area is not readily visible from the road). Park in the lot, and enter through the main entrance.

For more information about our ASQ section and other upcoming events: www.asq614.org/

“Quality and Customer Focus”



**PLEDGE
& VALUES**

AutoZoners always put customers first!
We know our parts and products.
Our stores look great!
We've got the best merchandise at the right price.

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AutoZone Distribution Center 3733 Capital Avenue – Pasco

For more than 30 years, AutoZone has been committed to providing the best parts, prices and customer service in the automotive aftermarket industry. With a rich culture and history of going the Extra Mile for their customers and community, they are the leading retailer and a leading distributor of automotive replacement parts and accessories in the United States. They sell auto and light truck parts, chemicals and accessories through over 5,800 AutoZone stores in all 50 states plus the District of Columbia, Puerto Rico, Mexico and Brazil.

The Memphis, Tennessee-based company, a Fortune 500 company since 1999, operates auto parts stores and supplies automotive replacement parts and accessories to a variety of customers. The company, which is publicly-traded, boasts annual sales of \$10.2 billion. About 80 percent of its customers are do-it-yourself types, and 20 percent are commercial.

AutoZone's new Pasco distribution center, located near the King City Truck Stop area, has now been in operation for a little over a year. The company invested \$50 million into the 443,819 square foot distribution center and truck maintenance yard in Pasco. The center serves 235 stores in seven states, including four in the Tri-Cities.

The company's pledge states that team members (AutoZoners) know their parts and products, that their distribution centers look great, and that they deliver the right merchandise at the right time. They also emphasize a clean and safe work environment, with stores collecting and recycling 8.5 million gallons of used oil each year, as well as collecting and recycling batteries and scrap metal. Their distribution centers and truck facilities recycle cardboard, wood pallets, shrink-wrap, and more.

Join us on May 8 for a special tour at the Pasco distribution center. We will learn more about the company's history, culture, teamwork, safety and quality philosophies.