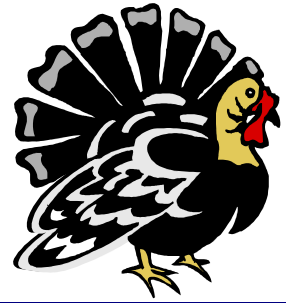




COLUMBIA BASIN SECTION 614 NEWSLETTER

Serving Central and Southeastern Washington
and Northeastern Oregon



Issue 08-11

November 2008

CHAIR'S CORNER

Alvin Langstaff

Greetings from the chair. This year's section activities have gotten off to a strong start with Joe Estey's talk at the September meeting and then a very informative tour of the Kiona winery in October. Our group enjoyed hearing the history of Kiona from owner John Williams and we were treated to a very thorough tour of the wine making process by John and winemaker, Scott Williams. Wine tasting afterwards, along with an excellent lunch catered by Bella an Italian Deli of Benton City, made the entire trip a "quality" experience. We are looking for other tour possibilities for a springtime tour so if anyone has a suggestion, please share.

Coming up in November, Tim Koester, ASQ Region 6 director, has offered to conduct an ASQ leadership training session in the Tricities on November 8. An announcement has gone out to the membership, but if you missed it, please feel free to call or email me for more information. The session is open to any current ASQ member and will include an update on ASQ and Region 6 activities as well as discussion of practices that contribute to getting the most out of membership in the society. We look forward to an informative day with Tim. The November 5th dinner meeting features Dr. Jean Lane, superintendent of the Richland School District, describing the district's efforts to enhance total quality and achieve the Washington State Quality award. I encourage everyone who is interested in the quality of school system to attend.

Finally, I want to thank all the member leaders of Section 614 who have provided me guidance and help during these first few months of my term as chairman. That's Jo and Steve and Howard and Dennis and Robert. Thanks very much for your support. Until next time,

Alvin Langstaff

ASQ NEWS

The following are compiled from various messages from ASQ Headquarters that may be of interest to the general membership.

ITEA Video Online for Your Use!

This video about the ASQ International Team Excellence Award (ITEA) process is a perfect conversation starter for a meeting. At six minutes, this brief, yet exciting, recording speaks to organizations on the use of the process, the benefits to the company, and the feeling of accomplishment for the team participants. Visit the ITEA page of the World Conference on Quality and Improvement site at <http://click.asq-email.org/?ju=fe2816717767037a761c76&ls=fded127771620d7b75107273&m=ff2f17797766&l=fe5e1575746303787016&s=fdcf15747066037f75137775&jb=ffcf14&t=> (scroll to bottom).

Advocacy Advisory Group Seeks Input

The Public Policy Advisory Council (PPAC) is the focal point for ASQ's advocacy efforts. It plays a key role in providing reliable information on quality-related matters to legislators, policy makers and the media. PPAC strongly encourages member leaders to alert the Council to emerging quality-related issues that could affect the profession. For more information or to submit a quality-related issue, contact John Ryan - <mailto:jryan@asq.org>.

Join the Community Good Works Network

The Community Good Works (CGW) Network gives you access to one of ASQ's most valuable and beneficial programs. It provides grant monies to nonprofit organizations and governmental agencies that develop community projects to improve communities through the use of quality tools and technologies. The free CGW Network contains information about grant procedures and eligibility, articles and background on past grant recipients, and more. Visit the CGW site <http://click.asq-email.org/?ju=fe31167174630379751074&ls=fde8127775630279701d7977&m=ff2f17797766&l=fe681575746004797110&s=fdcf15747066037f75137775&jb=ffcf14&t=> for more information and to register.



**November 5, 2008 Meeting
American Society for Quality
Columbia Basin Section 614**



Richland School District's

***Experience with the Washington State Quality Award
Program – and More!***

***Jean M. Lane
Superintendent***

**Wednesday,
November 5, 2008**

LOCATION:

Shilo Inn
50 Comstock
Richland, Washington

5:30 p.m. - Check in/Networking
and no-host cocktail service

6:00 p.m. - Dinner

7:00 p.m. - Presentation

DINNER BUFFET:

The Chef and crew at O'Callahan's Restaurant always provide a great – and varied – buffet dinner for us at the Shilo Inn.

This usually includes two entrée choices, plus accompanying vegetable, a number of tasty salads, and a vegetable and/or fruit tray. Your choice of coffee, tea or decaf is included with dinner.

And don't forget to save some room for dessert!

Cost:

\$ 17 ASQ members

\$ 20 non-members

\$ 5 presentation only

Reservations are requested by October 30. E-mail panda_2@charter.net with your name, phone number, company affiliation, and type of reservation, or call Alvin at 371-2221

WSQA is a not-for-profit organization committed to making Washington State a better place to live, learn and work by helping organizations achieve superior results through the use of the Baldrige Criteria for Performance Excellence. WSQA works with all sectors of organizations including business, healthcare, education, public and non profit. For more about WSQA:

<http://www.wsqa.net/>

The Richland School District is one of only three districts in Washington State that has been recognized by the Washington State Quality Award (WSQA) for achievement since the program was first established in 1994. With 17 sites and 1133 employees located throughout Benton County, the district serves 10,000 students in grades K-12. They have three grade level configurations: eight schools are K-5, and three schools each of 6-8 and 9-12.

The district has a clear commitment to collaboration throughout their organization, using community and stakeholder participation as they focus on student learning. Using technology and computer networks, student achievement levels are assessed in real-time so that instruction can be modified as needed. In addition to student learning, the district is committed to providing a safe learning environment including a comprehensive approach to risk management increasing the district's emergency preparedness.

Using the Baldrige framework, district leaders are now working through a deep strategic planning process with the community. This process includes identification of key performance indicators in all systems within the organization.

Join us on November 5 to hear more about the WSQA criteria, the application and feedback process, and how the Richland School District is using many of the same or similar tools and processes as they work with others in the community to continually address, assess and improve student learning at all levels throughout the district.

About the Speaker:

Jean M. Lane, Richland School District Superintendent, earned her Master's degree in Curriculum Development from Eastern Washington University and her Doctorate in Education from Washington State University. Prior to becoming Superintendent of the Richland School District, she served in a number of other roles in the field of education, including Elementary School Principal, Executive Director of Elementary Education, Assistant Superintendent of Elementary Instruction, and Deputy Superintendent. She is the recipient of a number of prestigious awards, including the American Association of School Administrators Paul B. Salmon Educational Administration Scholarship Award. Dr. Lane is active in several professional organizations, including ASQ, the Southeastern Washington Association of School Administrators, Association of Washington School Principals, and the American Association of School Administrators.

PHOTOS FROM THE LAST MEETING



Pictures by Robert Boykin

VICE CHAIR'S CORNER

by Jo Haberstok

Happy Fall and Happy Halloween to everyone! Do you have your costume ready for the 31st? Treats? Tricks?

It feels to me like the past couple of months have just flown by. The local/regional area is already a-buzz with fall festivals, arts & crafts shows, etc., as we head toward the holidays. I even saw a sign advertising a Model Train Show a week or so ago!

I always enjoy checking out some of the holiday bazaars – I don't usually buy much, but I like to look around, and I'm always amazed at the new ideas folks come up with every year. All that creativity and talent! New ideas ...



quality tools and techniques ... continuous improvements ... pretty neat when you stop and think about it.

I've also been very busy lately with work-related activities, as I'm now working for a different company and am in a different role than I previously was. These changes came about as a result of the Hanford contract changes, which have likely affected several of our section members recently. I'm usually a pretty good advocate for "change" but, being in the midst of such many changes right now, I can also understand how some people say things like "if it's not broke, it don't need fixin'." That said, having new people in new roles in a company(ies) often helps bring some new ideas to the table. And there are some changes in the works that I believe will be for the positive in the long run.

Since I seem to be busier than ever right now, I'm keeping this month's column short.

Hope to see you all at the November 5 dinner meeting!

Jo Haberstok

Section 614 Vice Chair
EnRep, Inc.

ASQ SECTION LEADER TRAINING

November 8, 2008

Columbia Basin (Community) College
Pasco, WA

I am traveling to various locations within our Region this year bringing ASQ Training to the current and potential Section Leaders. I have scheduled the class mentioned above and invite all ASQ members to attend.

Topics will include:

- Information about ASQ as an organization,
- The operation of Sections,
- Various ways Sections can increase member value

ASQ 0614 Columbia Basin is serving as host for lunch and breaks.

Please register by November 3rd by contacting:

Alvin Langstaff,
Chair, Columbia Basin Section,
Panda_2@charter.net

I look forward to seeing you November 8th!

Tim Koester
Regional Director, ASQ Region 6
Pho: 253-502-4158
cell: 253-279-3214
timk@TridentSeafoods.com

ITEMS FROM SECTION MEMBERS

The following is from one of Jerry Brong's emails. The event being referred to has past, but I thought members might be interested in Jerry's activities. – Ed.

Young People & Presidential Debates - Learning Opportunity

You may know that I've been active on the Richard W. Riley College of Education and Leadership faculty within Walden University. My employment as a professor (yes, I do pontificate at times) is focused on work with classroom teachers as they work to further improve their professional practice.

Walden University is a private university, facilitated and supported by a private corporation, with involvement in many interesting projects. One is in extending learning opportunities to young people.

Following is a link to the October 20 Presidential Youth Debate. I share this link because you may have interest in the opportunity made available to young people as our "political season" rolls forward. You may have interest in questions submitted by young people.

<http://debate.waldenu.edu/>

Following is the link to the October 2008 IMPACT EDUCATION. This is the newsletter from Walden University on education initiatives. Again, I share this because it may be of interest.

<http://www.impacteducation.com/>

As we strive for quality-as-process and quality-as-result in our programs, be they related to the political initiatives or teaching-learning projects, insights from youth and teachers of youth are important. And, I reference "youth" as stretching into the early thirty age range (that's thinking from an old guy).

Enjoy successes, enjoy the weekend.

Jerry Brong

FREE Journal, Division, or Section

by Dennis Arter, Advancement in Grade Coordinator

Have you been a Full member for at least a year?
Have you had ten years of professional experience? (Up to four years credit for college)
Have you been in the quality field for at least two years?

If so, you qualify for a FREE upgrade to Senior status. In doing so, you get to choose one of the following additional benefits:

A professional journal (in addition to Quality Progress magazine), or
An additional Forum or Division (you already have one), or
An additional Section (anywhere in North America), or
Waive the extra benefit, because you are a nice person.

The process is so easy, even a caveman could do it! Go to <http://www.asq.org/membership/individuals/senior.html> to apply on-line or download more information. Of course, the little asterisk reminds you that dues are always subject to change.

SECTION MEMBERSHIP

As of October 2, 2008 we have 84 members in our Section. Our newest members are:

Mrs. Mary Clements, Richland WA
Mrs. Shirley Myers, Richland WA

Welcome to the section. As a new member, you are entitled to attend one of the ASQ 614 meetings or events this 2008-09 year for free. We hope to see you soon!

SECTION 614 2008-2009 MEETING SCHEDULE

November 5, 2008

Speaker from WSQA Speaker's Bureau
"Creating Heart in Your Organization"
Shilo Inn

December 10, 2008

Combined ASQ/NMA Dinner Meeting
Richland Red Lion

January 6, 2009

Dennis Arter
Auditing Topic
Shilo Inn

February 3, 2009

TBD

March 3, 2009

Steve Prevette
"The Red Bead Experiment"

April – Site Visit – Location and date TBD

May 5 – TBD

June 2 – TBD

EDITOR'S NOTES

Steve Prevette
Fluor Government Group
ASQ CQE

I was pleased to receive input from a number of our section leaders and members for this newsletter. Thus, I

will keep my comments brief – have a Happy Thanksgiving!

- Steve

WEBSITES FOR OTHER ASQ SECTIONS

Seattle Section (#606) www.asq-seattle.org
Spokane Section (#619) www.spokaneasq.org
Southwest Washington –
Vancouver Section (#627) www.asqswwa.org
Portland Section (#607) www.asqpdx.com

The ASQ Columbia Basin Section 614 newsletter is published on a regular basis to inform members (and potential members!) about Section 614 activities and other news/information we feel may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 22nd of the month.

CAREER CONNECTIONS

To be considered for posting in the newsletter, announcements must be submitted by an ASQ member and be of potential service to other members. Announcements may include job postings, training opportunities, or requests for assistance. Due to space limitations, please keep them brief.

PUBLICATION INFORMATION



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2008-2009 SECTION 614 LEADERSHIP TEAM

Section Chair and Publicity	Alvin Langstaff	Audit	Clark Beus
Vice Chair and Programs	Jo Haberstock	Division Liaison, Web Team Lead, Section Historian, and Examining	Dennis Arter
Treasurer	Howard Rew		
Newsletter Editor and Secretary	Steve Prevette	Certification/Recertification	Steve Prevette

You can find out more about Section 614, including contact information for Leadership Team members, on our website at www.asq614.org. If you are interested in helping with any of the Section teams, please contact the team lead or an officer. We are always looking for willing volunteers!