

## LAST CALL FOR 2025 SECTION LEADERSHIP TEAM MEMBERS

by Jo Haberstk

Your help is needed – We are still looking to fill all the required section leadership roles for 2025.

The following positions must be filled soon in order to continue operations: Chair, Treasurer, Secretary, Membership, and Nominations. The time commitment is usually no more than a few hours each month. Help is also needed with other section activities including recruiting, programs, publicity, and section outreach. If you are interested or if you would like more information about any of the positions, please contact [Denise](#) or send an [email](#) by October 10.

## WHY IS VOLUNTEERING IMPORTANT?

Volunteering means giving your time and abilities to aid others (usually a nonprofit organization) without the want of financial compensation. Many nonprofit organizations rely on volunteers to accomplish day-to-day objectives and to reach long-term goals. Almost nothing gets done by one person alone, which means we have to band together to make the changes we want to see in the world. Volunteering your time, skills, and resources is one of the most powerful ways to make a difference, to help others and, as it turns out, to enhance your own wellbeing.

The benefits of volunteering can last a lifetime - not only for those you are helping, but for yourself as well. Volunteerism is important because it enables individuals to help others in a selfless way. Volunteering is a personal choice that requires a commitment of time, energy, and effort. Individuals may choose to volunteer because they want to help a specific organization, support a philanthropic cause, and/or provide needed assistance in their local community. Volunteering benefits everyone and is a terrific way to have a positive impact.

### Benefits of Volunteering

For You	For Your Community
Get involved/become more active in something you care about	Utilize/share your experience and skills
Build new relationships	Promote worthwhile causes and special events
Gain knowledge and skills which may improve future career prospects	Encourage/inspire others to volunteer
The “feel good” factor	Make a positive difference

If you are on the fence about diving into a new volunteer experience or have doubts about whether or not volunteering is right for you, you might just be surprised at how much you can gain from taking the plunge!

## WHAT ARE YOU DOING FOR OTHERS?

(from The Socratic Method website)

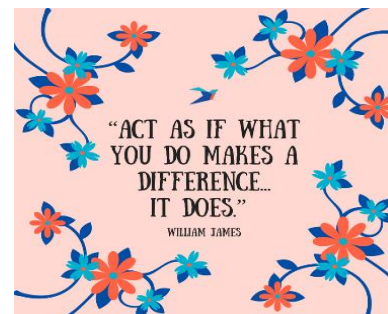
Martin Luther King, Jr.'s quote, 'Life's most persistent and urgent question is, 'What are you doing for others?' encourages deep reflection on our purpose and impact on the world.

At its core, this quote emphasizes the significance of selflessness, kindness, and service to others. It challenges us to consider the ways in which we contribute positively to the lives of those around us, highlighting the idea that our actions should not solely benefit ourselves but also reach out to support and uplift others. This fundamental principle resonates profoundly in a society often overly focused on individual pursuits and personal gains.

However, delving deeper into this quote unveils a nuanced philosophical concept that questions the dichotomy between selflessness and self-care. While it underscores the importance of serving others, it also subtly implies the necessity of balance between altruism and personal well-being.

In pondering 'What are you doing for others?' We must also ask 'What are you doing for yourself?' This introspection prompts a holistic understanding of the interconnectedness between self and others. The juxtaposition of these two perspectives, one highlighting the imperative of altruistic actions and the other advocating for self-awareness and self-preservation, creates a thought-provoking dialogue. It challenges us to find equilibrium between giving and receiving, between altruism and self-care. Perhaps, in answering the question of what we are doing for others, we may also find insight into what we are doing for ourselves.

In essence, Martin Luther King, Jr.'s quote serves as a beacon guiding us toward a life filled with purpose, compassion, and conscientious living. It encourages us to contribute positively to the world around us while also nurturing our own well-being. Ultimately, it reminds us that our actions, no matter how small, can have a ripple effect that shapes the collective human experience. As we navigate through the complexities of life, let us heed King's words and strive to make a difference not only for others but also for ourselves.



# October 9, 2024 Invitation from ASQ Quality Management Division Virtual Webinar

**DATE:**

Wednesday,  
October 9, 2024

## The Agile Toolbox: Preparing Your Team for Success

This is a virtual/online webinar via Webex. Log-in information will be provided on the registration confirmation email.



**TIME:**

3:00 pm to 4:00 pm PDT

(check website to confirm time)

**Zac Jarrard**  
CQIA, CQPA, SSBB, CMQ/OE  
Jarrard Consulting, LLC

**Cost: No charge for ASQ members and non-members**

**Advance registration is required for planning purposes and to receive RU credit following the meeting.**

Attendance at this meeting earns RUs toward ASQ recertification.

More information about ASQ's Quality Management Division is available [here](#).

For more information about our ASQ section and other upcoming events:  
[www.asq614.org/](http://www.asq614.org/) or our [myASQ community site](#)

Many organizations and teams are striving to become agile but might not have the right tools. There are several different agile methodologies, and sometimes people can get lost trying to understand what they need to keep their project moving.

This session will provide an overview of agile and review different agile methodologies, examine several common tools agile teams leverage for estimates, work organization and lessons learned, and share experiences from successfully applying agile tools at work.

This webinar is for you if you are:

- Interested in learning more about agile
- Exploring new tools to be more efficient and effective at work

Zac will share information about:

- Common agile methodologies used by teams
- Best practices for leveraging agile tools
- How to apply agile in the workplace

***About the speaker:** Zac Jarrard is President of Jarrard Consulting and is a global community supporter and multi-generational leader and speaker. He has provided consulting services since 2020 for businesses, nonprofits, and K-12 groups across the United States. Zac enjoys helping organizations and multi-generational teams achieve success.*

*Zac's extensive background in project management, agile, gamification, and working across different age groups has served him well to assist organizations in improving productivity, delivering project results, and communication between younger and older generations in the workplace.*

DATE:

Wednesday  
October 16, 2024

This is a virtual/online (MS Teams) event. Log-in information will be provided on the registration confirmation email.

Time: 6:00 pm - 7:30 pm PDT

Welcome & Introductions will begin at 6 pm, followed by the presentation and Q&A

**Cost: No charge for ASQ members and non-members**

To register for this online/virtual meeting, please RSVP with your name, email, ASQ affiliation (member and section or non-member), to [denise.clements@aecom.com](mailto:denise.clements@aecom.com) by October 13 for planning purposes and to receive RU credit following the meeting.

Attendance at this event earns 0.5 RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: [www.asq614.org/](http://www.asq614.org/) or our [myASQ community site](http://myASQcommunitysite.com)

## Cementing Quality as a Cultural Goal Rather than a Policy Driven Process



### Denise Clements, CMQ-OE Vice President, Quality Director Americas, AECOM

When you walk into the lobby of about any company, you will probably see posters stating their Mission, Vision, and Strategies. Ask about Quality, and most executives and managers will share stories about the standards and requirements they follow.

But true Quality and effectiveness requires a commitment to various cultural elements such as leadership, company-wide shared values and behaviors, and related performance metrics and incentives.

Companies and institutions face differing challenges, depending on the relative maturity of their Quality programs. For some, the challenge may be establishing a culture of Quality. For others, the focus may be on broadening, strengthening, and improving such a culture.

Culture cannot be mandated. Creating and sustaining a culture of Quality is vital to overall and ongoing success.

Join us on October 16 to learn more about:

- Quality as a cultural goal versus policy driven process
- Effective leadership strategies that can be implemented to improve Quality culture
- How to improve Quality culture through Quality principles and Quality behaviors

*About the speaker:* Denise Clements is Vice President, Quality Director Americas, for AECOM. She is also on the Global Integrated Management System (IMS) Steering Committee representing the global Design & Consulting Services Business, which implements, maintains, and improves the various components of AECOM's operations, providing a common system for use on all projects.

Denise's career began as a mechanical engineer in the nuclear industry. Later, as part-owner of a small engineering-fabrication firm, she developed its nuclear quality assurance program compliant with ASME NQA-1 and managed the fabrication shop operations. Shortly after joining AECOM in 2000, Denise was named Chief Quality Officer for one of AECOM's early operating companies, DMJM Holmes & Narver. In that role she successfully introduced the first ISO 9001-certified quality management system for the company. In subsequent years she successfully led multiple mergers of disparate quality management systems into a coherent whole while maintaining ISO 9001 certification. Denise also worked with AECOM developers to program systems for streamlining project management workflows, internal auditing through online tools linked to the financial system for analysis, and a supplier prequalification tool.

# October 24, 2024 Invitation from ASQ Innovation Division Virtual Webinar

**DATE:**

Thursday,  
October 24, 2024

## Innovation Certification: The Creation of ISO 56001

This is a virtual/online webinar via Webex. Log-in information will be provided on the registration confirmation email.

**Time: 4:00 pm to 5:00 pm PDT**

(check website to confirm time)

**Cost: No charge for ASQ members and non-members**

**[Advance registration](#) is required for planning purposes and to receive RU credit following the meeting.**

Attendance at this meeting earns RUs toward ASQ recertification.

More information about ASQ's Innovation Division is available [here](#).

For more information about our ASQ section and other upcoming events:  
[www.asq614.org/](http://www.asq614.org/) or our [myASQ community site](#)



**Peter Merrill**  
President, Quest Management, Inc.  
Author, Keynote Speaker, ASQ Board Member

ISO 56001 will be an internationally accepted auditable innovation management system (IMS) standard that will enable IMS certification. It is due to be published in 2024. Peter Merrill is the international project lead for this new standard.

Peter will take participants through the clauses of the standard and show key audit points. In both structure and text, ISO 56001 uses the Harmonized Structure for ISO Management System Standards and will integrate with ISO 9001. An effective Quality Management System (QMS) is the platform for an effective IMS. Companies who are serial innovators have a system approach to innovation and continuously generate new ideas.

The demand for this standard comes from organizations who want drive rigor in their Innovation Management, financing organizations who want assurance they are providing finance to an organization with an effective IMS, and innovative organizations seeking to partner with other innovators. Research has shown that 95% of innovators partner with others.

*About the speaker: Peter Merrill is a well-known author, consultant, and speaker. He began his career in R&D in a major UK corporation and later as Chief Executive of a leading Design Brand corporation where he led Innovation in one of the most demanding markets. He is one of North America's foremost authorities on Management Systems which he has implemented in such innovative companies as IBM, A.I.G., and BlackBerry.*

*Peter was the founding chair of the ASQ Innovation Division and is currently a member of the ASQ Board of Directors. He is the international project lead on ISO 56001, the new auditable innovation standard. His books include Innovation Generation, Innovation Never Stops, and ISO-56000, Building Innovation into your QMS.*

## MEMBER BENEFIT – FREE GIFTS IN OCTOBER!

ASQ Member Gifts are an exclusive benefit for all ASQ members.

Each monthly gift bundle addresses a specific quality hot topic, method, or tool and can include dozens of valuable resources from ASQ's vast and ever-growing knowledge repository including in-depth expert webcasts, complete Quality Press eBooks, journal articles, industry case studies and benchmarking reports, and downloadable templates.

September's focus (available through September 30) was on corrective and preventive actions (CAPA).

And remember - You can also earn Recertification Units (RUs) for watching ASQ webinars and videos, reading e-books, etc.

Be sure to [access](#) this month's free gifts between October 1 and October 31.

## UPCOMING ASQ CERTIFICATION EXAMS

Have you been thinking about applying for an ASQ certification? Why not stop thinking about it and just do it!

ASQ members save \$100 off the regular (non-member) fee for each exam.

Applications are now being accepted for the following exams scheduled for December 1-31. The application deadline is November 10.

- CQA (Quality Auditor)
- CQE (Quality Engineer)
- CQIA (Quality Improvement Associate)
- CSQE (Software Quality Engineer)
- CSSGB (Six Sigma Green Belt)
- CQPA (Quality Process Analyst)
- CCT (Calibration Technician)
- CPGP (Pharmaceutical GMP Professional)

Click [here](#) to sign up or for more information.

## QUOTE OF THE MONTH

"The measure of success is not whether you have a tough problem to deal with, but whether it's the same problem you had last year."

~ John Foster Dulles

## OPEN HOUSE – INSTITUTE FOR NORTHWEST ENERGY FUTURES

**October 2 from 4:30 pm to 6:00 pm PDT in Richland**

How are we going to meet the clean energy demands of the future?

The Washington State University (WSU) Tri-Cities Institute for Northwest Energy Futures (INEF) invites the community to learn the answer to this question at an open house and ribbon-cutting event on October 2.

The transition to clean energy is a complex, multi-stakeholder problem that INEF is positioned to tackle by coordinating and connecting WSU energy efforts and partners to innovate systems-level clean energy and carbon-neutral solutions.

INEF, located at 2892 Pauling Avenue in Richland, has identified nearly 30 groups in the WSU system involved in energy-related efforts. Their goal is to connect these groups, along with policymakers, other researchers, and stakeholders, with the ideas, expertise, and analytics to create actionable solutions. In addition to growing these connections, INEF plans to leverage WSU Tri-Cities' ongoing educational activities and capabilities along with the Tri-Cities regional energy hub to develop the needed workforce.

The Open House event will include brief speeches from WSU leadership and stakeholders, a ribbon cutting, reception, tours, and interactive display stations where attendees can learn more about INEF and other WSU activities across the state for energy-related research, education, and outreach.

[Registration](#) is required.

## RIVERFEST – OUR RIVERS, OUR WAY OF LIFE

### Community Event

**October 5 from 10:00 am to 3:00 pm PDT in Kennewick**

Looking for a fun family event? Check out RiverFest on October 5 in Columbia Park.

Businesses, community organizations and people from all walks of life throughout the region join together each year to host RiverFest. This is a FREE, fun, and educational family event, featuring exhibitors, vendors, and entertainment to showcase all the benefits of the Federal Columbia River Power System and highlight the four lower Snake River dams including navigation, irrigation, recreation, and power.

Individuals of all ages will find something fun to do and learn about at RiverFest. There will be food vendors, entertainment, and hands-on educational and learning experiences.

Additional information can be found [here](#).

## HELP THEM GROW OR WATCH THEM GO: THE DEVELOPMENT IMPERATIVE

### HRDQ-U Live Webinar

October 9 from 11:00 am to 12:00 pm PDT

Despite economic conditions, unemployment levels, or any other business factor imaginable, your best employees - the ones you need most – want one thing from their leaders, plain and simple: to support their growth and development. Studies have confirmed that development is the single most powerful tool managers have for driving engagement, retention, productivity, and results. Yet, learning leaders know that career development is frequently the thing that gets sidelined unless or until the organization demands that some form be submitted during regular review cycles.

This session with author Beverly Kaye sheds a much-needed light on what managers can do – specifically within the time starved, priority-rich, pressure-cooker environment in which they operate – to support employees' careers with individual development plans. It comes down to this: engage in short, ongoing conversations with employees about their career options, needs, and passions. It's really that simple – and that complex.

There is no charge, but [registration](#) is required

## BUSINESS AFTER HOURS – NETWORKING EVENT

October 10 from 4:00 PM - 6:00 pm PDT in Kennewick

Here's another great opportunity for networking!

The Tri-City Regional Chamber offers monthly opportunities to meet and network with other business professionals at existing and new businesses in our area. Each month a different sponsor hosts the event and has the opportunity to showcase their goods and services amid a fun and social atmosphere.

This month's event is being hosted by TMG-The Management Group at their office, located at 30 S. Louisiana Street Suite 1 in Kennewick.

There will be refreshments and beverages. Bring your business card to enter to win a door prize.

It's free to attend - bring a friend! More information is available [here](#).

Has your email address changed? Help us keep you informed of Columbia Basin ASQ events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address, and phone changes in the "Contact" tab, and then click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

## FALL AUCTION & GALA

### Fundraiser for Friends of Scouting

October 12 from 5:30 pm to 9:30 pm PDT in Kennewick

With over 100 years of serving Southeastern Washington and Northeastern Oregon, the Blue Mountain Council of Scouting America continues to prepare young people to make ethical and moral choices throughout their lifetimes by instilling in them the values of the Scout Oath and Law.

This year's fundraising event will include a silent auction, wine tasting, paddle raiser, hors d'oeuvres, social hour, and dinner.

The guest speaker is Aaron Lindsau, an author, adventurer, world record holder for the longest solo expedition (from Hercules Inlet to the South Pole), and Eagle Scout.

Cost is \$80 per person, or \$150 per couple. Additional information is available [here](#).

## CRAFTING SUCCESS: HOW TO FUND, GROW, AND SELL YOUR BUSINESS

### Ask the Experts Hybrid Event

October 15 from 3:00 pm to 4:30 pm PDT in Kennewick

*Ask the Experts is a series of monthly workshops that provide information on crucial business topics, offered free of charge to the Tri-Cities business community through the Tri-City Regional Chamber of Commerce and funded by STCU. Each session features two or three local professionals who have demonstrated expertise in the featured monthly topic and are willing to share what they have learned, as well as answer questions from participants.*

Are you looking to gain valuable insights from industry experts on funding, pricing strategies, and selling your business? This month's event features business experts Charlie Drader (STCU), Nick Haberling (HFG Trust), and Chris Porter (PorterKinney). They will provide practical strategies and real-world examples to help you navigate the complexities of business ownership.

Whether you're just starting or planning an exit, you'll leave with essential tools and knowledge to achieve your business goals. Key takeaways include understanding various financing options and when to use them, learning pricing strategies to boost profitability and growth, and developing a transition plan for a smooth, optimized sale process.

Ask the Experts is offered in hybrid format - in-person at the Tri-Cities Business and Visitor Center building in Kennewick (with light refreshments), as well as live on Zoom. Register [here](#).

## STATISTICAL RELIABILITY CONTROL

### San Francisco ASQ Section Virtual Webinar

October 15 from 6:00 pm to 7:00 pm PDT

Statistical process control (SPC) or statistical quality control (SQC) should be applied to reliability function estimates. SPC and SQC apply to proportions failing to meet specifications, not to reliability functions. Imagine Statistical Reliability Control (SRC) on successive reliability function estimates such as broom charts. Broom charts are graphs of successive reliability estimates as cohorts of ships add to the population.

Presenter Larry George will discuss all of these terms and processes and provide insights into their application.

There is no charge for attendance, but [registration](#) is required.

## PRODUCT LIABILITY DRAMA: HOW RELIABILITY & STATISTICAL METHODS CAN PREVENT IT

### Cascades PNW ASQ Section Virtual Meeting

October 15 from 6:00 pm to 7:00 pm PDT

Large manufacturing companies spend billions of dollars on warranty and product liability lawsuits annually. These and other associated costs could be minimized with the proper use of industrial statistical and reliability methods. Many product defect cases are a result of a suboptimal design or unstable manufacturing processes.

Dr. Allise Wachs will present a product liability case through the eyes of an expert witness. Meeting attendees will learn how to identify the following:

- Statistical methods for product design and manufacturing
- Optimization methods for setting product and process specification limits
- Opportunities for proper reliability analysis

There is no charge to attend, but [registration](#) is required.

## ARE YOU ACTIVE IN MYASQ?

The myASQ platform offers all ASQ members easily accessible information, meaningful networking, and interaction with like-minded quality professionals.

This is a centralized, online resource designed to support members in learning and using quality tools. To access some areas, you need to log in.

Our section has an active myASQ Community. We would love to see more members engaging there. Consider posting a quality-related topic for future discussion.

Check out our myASQ Community [here](#).

## DINNER WITH FRIENDS

### Fundraiser for Boys & Girls Clubs

October 17 from 6:00 pm to 9:00 pm PDT in Kennewick

Dinner with Friends is the premier corporate fundraising event for the Boys & Girls Clubs of Benton and Franklin Counties.

Each year, they welcome a well-known Club Alumni, celebrity, or supporter as the special keynote speaker.

This year's special guest is Michael Collins, Senior Golf Analyst at ESPN and host of America's Caddie, a magazine-style series on ESPN+. He was inducted into the Boys & Girls Clubs of America Alumni Hall of Fame in 2022.

This year's event also includes an exciting live auction for all guests to participate in. Proceeds from this event are dedicated to supporting the 4,000+ youth served annually at our local Boys & Girls Clubs.

Additional information is available [here](#).

## TAKING THE LEAD: FIVE THINGS EVERY SUPERVISOR NEEDS TO KNOW

### HRDQ-U Webinar

October 22 from 11:00 am to 12:00 pm PDT

Taking the step into a supervisory role can feel like a difficult or stressful transition for most people. It takes skill to balance the needs of the organization with those of the work group.

What makes a supervisor great? While there may not be a quick and simple answer to that question, there is a certain skill set that, when learned through time and exposure, makes supervisors more effective. With increasing pressure being placed on supervisors to perform, organizations cannot afford a long learning curve.

In this live webinar with Dr. Annette Cremo, attendees will learn:

- How to identify a supervisor's strengths and weaknesses
- Actions supervisors should avoid
- How to help supervisors plan, prioritize, and delegate
- What supervisors can do to build productive relationships
- Five key skills every successful supervisor practices

There is no charge, but [registration](#) is required.

## WSU TRI-CITIES CAREER & INTERNSHIP FAIR

October 22 from 11:00 am to 3:00 pm PDT in Richland

Searching for your (next) dream job? Come meet employers looking for enthusiastic candidates interested in starting, changing, or expanding their careers.

This event is open to students from all majors and all class standings as well as all Tri-Cities area community members.

This is an opportunity for employers to connect with potential employees and share information about their companies and job opportunities. Students and others seeking employment will be able to make face-to-face connections with employers.

The Fair will be held at the Consolidated Information Center on the WSU Tri-Cities Campus, 2770 University Drive, in Richland. [Registration](#) is required.

## SPUDS & SUDS

Fundraiser for REACH Foundation

October 24 from 6:00 pm to 8:00 pm PDT in Richland

This year's event will pay tribute to the agricultural community, highlighting the hard work of those who cultivate potatoes, wheat, and hops.

There will be tasty BBQ, a baked potato bar, refreshing suds, and southern rock entertainment. Everyone is encouraged to dress in "western" wear, and to raise their paddles (auction) to support the REACH Museum's STEM education program.

Cost is \$80/per person. Learn more and purchase tickets [here](#).



## PACIFIC REGION QUALITY CONFERENCE

Hybrid Event October 26 from 8:00 am to 5:00 pm PDT

The Fifth Annual Pacific Region Quality Conference (PRQC) will be a hybrid conference. The in-person event will be at Cal State University Dominguez Hills, and a virtual option will be available for others to attend remotely.

### Conference Focus Areas:

**Navigating Excellence:** Strategies for Effective Quality Management

**Ethics at the Core:** Ensuring Quality with Integrity

**Launching Your Quality Journey:** Essential Concepts for Early Career Professionals

**Revolutionizing Quality:** Transformative Strategies for the Future

Featured keynote speakers include [Chris Alexander](#), [Jan Steiner](#), [Milton Krivokuca](#), [Babak Baghaei](#), and [Govind Ramu](#).

Cost is \$50 for in-person attendance, or \$20 for remote participation. Register [here](#).

Pacific Region ASQ Excellence Through Quality™

# 2024 PACIFIC REGION QUALITY CONFERENCE

October 26, 2024  
9am-5:30pm  
Cal State University Dominguez Hills

**Milton Krivokuca**  
Keynote Speaker

**SPEAKERS**

Babak Baghaei Govind Ramu Jan Steiner Sunil Roy

**Quality Management and Organizational Excellence**

**HYBRID EVENT**  
IN-PERSON: \$50 (LUNCH INCLUDED)  
VIRTUAL/CURRENTLY ENROLLED STUDENT: \$20  
STUDENTS AND PROFESSIONALS WELCOME

REGISTRATION BEGINS SEPTEMBER 1ST

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1000 E VICTORIA ST, CARSON, CA 90747

**Chris Alexander**  
Keynote Speaker



## AME INTERNATIONAL CONFERENCE

October 28-31 in Atlanta

Forty years ago, an idea to connect people through an annual gathering focused on learning, sharing, and growing led to the first Association for Manufacturing Excellence (AME) International Conference.

This is a great opportunity for business professionals eager to advance their knowledge in lean, continuous improvement, and operational excellence.

This year's event will include 30+ sessions, focused on:

- Developing an evolving workforce
- Continuous improvement tools and culture
- Nurturing thriving learning organizations
- Coaching the practice of problem solving together
- Striking a balance - integrating people and AI

Additional information is available [here](#).

## ADVANCED QUALITY AUDITING: AN AUDITOR'S REVIEW OF RISK MANAGEMENT, LEAN IMPROVEMENT, AND DATA ANALYSIS

Book by Lance B. Coleman, Sr.

Auditors from any industry must "learn the language of upper management" if they truly want to effect positive change throughout their environments. If quality auditors want to remain relevant and keep from becoming marginalized, they need to add new skills and credentials and, even more importantly, move beyond conformance monitoring to determine how their work might impact the corporate bottom line.

The purpose of this book is to accept that challenge in presenting two ways that auditors can learn [to speak] the language of upper management - either by helping to drive continuous improvement or by helping to manage risk. It includes essential information to help guide an organization's efforts to glean more value from their audit process. This helps grow the audit function beyond verification audits. The author also provides insight into using the audit function to improve organizations using lean principles and discusses how the audit function can contribute to and be formally integrated into the ongoing risk management program.

This 114-page book is [available](#) to ASQ members for \$26.



## BEGGAR'S BANQUET

Fundraiser for Safe Harbor Support Center

November 2 in Kennewick

Since 1997, Safe Harbor Support Center has cared for thousands of children in the Tri-Cities, providing support when it was needed most for more than 2,000 families.

Safe Harbor is committed to the prevention of child abuse and neglect by providing a safe and nurturing environment for children and teens when there are no other alternatives. They also provide outreach, support, and training to assist families in establishing a safe and stable environment.

This year's Beggar's Banquet fundraiser event features some of the best soups from local restaurants as well as live and silent auctions, Tiny Tree auctions, and more.

VIP tickets, which include additional pre-event appetizers and wines, are \$125. General admission tickets are \$75. Donations of curated gift baskets and other items are also needed. Additional information is available [here](#).

### 2024 COLUMBIA BASIN ASQ

#### LEADERSHIP TEAM

January 1 - December 31, 2024

Section Chair	Denise Clements
Secretary	Jo Haberstock
Treasurer	Cindy Taylor
Membership Chair	Eric Clements
Nominations Chair	Emily Wilson
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Publicity Chair	Jo Haberstock
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Education Chair	Vacant
Community Outreach Chair	Vacant

### Publication Information

This newsletter is published on a regular basis to inform members and potential members about Columbia Basin ASQ activities and other news/information that may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 23rd of the month.