

CHAIR'S CORNER – SURVEY SAYS

by Denise Fast

Thank You to all that took the time to complete our recent online survey. We really appreciate your feedback and look forward to providing more opportunities for our section in the future.



Interest regarding in-person, virtual, and/or combination meetings received similar results across each of these options. Regarding costs associated with meetings, however, the majority of respondents indicated they are not willing at this time to cover the costs associated with in-person meetings. So, at this time, we will continue with virtual meetings. We will also keep looking for venues with more reasonable costs for in-person meetings.

In response to questions about networking events and site visits/tours, over 90% of you expressed an interest in these. The following companies/organizations were suggested:

- ATI Richland Operations
- Second Harvest
- Tri-City Union Gospel Mission
- Lamb Weston
- Energy Northwest
- Amazon
- Wagstaff International
- Conagra
- Local Government
- Other Non-Profit

We are looking into possibly holding a networking event sometime in June. Three Richland locations are being considered at this time: 3 Eyed Fish, Bombing Range Brewing Company, and The Dugout. If you have preferences or other suggestions, please reach out to me or another member of the leadership team. At the networking event, we can discuss interest in site visits and start working to schedule one (or more) for later this year.

Thank you again for participating in the survey. We look forward to having opportunities to connect further with everyone.

~ Denise

WCQI 2025 – THERE IS STILL TIME TO SIGN UP!

by Jo Haberstok

I wonder how many of our section members will be attending WCQI? Although I haven't heard from anyone or seen any comments on our myASQ Community yet, I hope many of you will be participating.

This year's event is being held May 4-7 in Denver. What a great location! There are so many fun and interesting things you could do in the area before, during (after hours), and following the conference.

WCQI stands as a premier global forum dedicated to driving excellence in quality management, continuous improvement, and organizational success. Each year, it brings together industry leaders, practitioners, and visionaries who are united by a shared commitment to innovation, collaboration, and impactful results. By fostering a dynamic exchange of ideas, tools, and best practices, WCQI empowers participants to tackle complex challenges, seize new opportunities, and inspire positive transformations within their organizations and communities. This event is not just a conference - it's a catalyst for meaningful progress and a testament to the power of collective expertise.

The previous paragraph was taken from the WCQI website. It's true and it's good information. But if you've never been to one of these conferences and really want to know what they are like and what to expect, I want to share a little about some of my personal past experiences.

I'm not able to attend this year's conference, but I have participated in several in the past. I have to admit that my favorite past conferences were actually the Association for Quality & Participation (AQP) Spring conferences (this was before AQP merged in with ASQ in 2004 – wow, it's been a while!) I remember a lot of fun times in great cities, including Baltimore, New Orleans, Orlando, Portland, San Antonio, and more. There were some really great keynote speakers too – Tom Peters, Ken Blanchard, Jennifer James, Morris Massey, Rick Pitino, Joe Theismann, Ben & Jerry (yes, they brought ice cream!), and others.

I have also participated in several of ASQ's WCQI events in recent years and experienced great speakers, presentations, and networking opportunities. The educational sessions offer something for everyone, with topics covering quality tools and techniques, data management, risk management, using games for teambuilding and problem solving, software and AI applications, and more.

This year's conference includes two well-known keynote speakers (Eric Boles and Joel Hilchey), workshops, case studies, and opportunities to meet and learn from other quality professionals. More information and the registration form are available [here](#).

Invitation from Phoenix ASQ Section May 8, 2025 Virtual Meeting

DATE:

Thursday,
May 8, 2025

How Quality 4.0 and AI are Transforming Quality Management Practices Across Industries

This is a virtual/online meeting via Zoom. Log-in information will be provided on the registration confirmation email.



TIME:

5:00 pm to 7:00 pm PDT

(check website to confirm time)

John R. Choate

**Founder and Chief Project Officer
Global AI Supply Chain Solutions, LLC**

There is no charge for ASQ members or non-members

Join us for an insightful presentation exploring how Quality 4.0 and AI are transforming quality management practices across industries.

Key Topics that will be covered:

- Understanding Quality 4.0 in the context of Industry 4.0
- How AI and generative AI are revolutionizing quality management
- Real-world case studies from leading organizations
- Practical implementation strategies and best practices
- Emerging trends and future directions for 2025 and beyond

Why Attend:

- Learn how organizations are achieving 20-30% cost savings through quality systems powered by AI
- Discover strategies to reduce defects by 15-20% and increase customer satisfaction by 10-15%
- Understand how to develop a roadmap for Quality 4.0 adoption in your organization
- Network with quality professionals interested in digital transformation

More information about the Phoenix ASQ section is available [here](#).

For more about our Columbia Basin ASQ section and other upcoming events, visit our [myASQ Community](#) or www.asq614.org/.

About the speaker: John R. Choate has over 30 years of strategic/tactical experience in business transformation, supply chain, advanced manufacturing 4.0, and Quality leadership. His expertise spans from USAF combat support units to Fortune 500 OEM/EMS companies globally, where he has consistently driven agility, innovation, and continuous quality improvement (Lean Six Sigma Champion/SQE). John currently serves as the ASQ Greater Phoenix Chapter Board Leader for Publicity & Outreach and is a SCORE National AI Committee member.

Invitation from ASQ Inspection Division May 13, 2025 Virtual Webinar

DATE:

Tuesday,
May 13, 2025

The Future of Work: A Deep Dive into Artificial Intelligence

This is a virtual/online
webinar via Webex. Log-in
information will be provided
on the registration
confirmation email.



TIME:

3:00 pm to 5:30 pm PDT

(check website to confirm time)

**There is no charge for ASQ
members or non-members**

[Advance registration](#) is
required for planning purposes
and to receive RU credit
following the meeting.

**More information about ASQ's
Inspection Division is
available [here](#).**

**For more about our Columbia
Basin ASQ section and other
upcoming events, visit our
[myASQ Community](#) or
www.asq614.org/.**

Zac Jarrard **CQIA, CQPA, SSBB, CMQ/OE** **President, Jarrard Consulting, LLC**

There are a lot of mixed feelings about artificial intelligence (AI) and ChatGPT. Quality professionals may be excited, nervous, confused, or worried about it.

What we may fail to realize is that technological disruptions have happened throughout history. They often create new markets and/or force existing businesses to adapt or rethink their processes and business models. Organizations must be agile and prepared to embrace disruption as it occurs.

Tools like ChatGPT provide a huge opportunity to increase our efficiency and to save time. Artificial intelligence tools are here to stay and will continue to advance in the future.

This session will:

- Provide an overview of AI and ChatGPT
- Examine how AI tools can be applied at work
- Discuss the implications of AI in the future of work

About the speaker: Zac Jarrard is President of Jarrard Consulting and is a global community supporter and multi-generational leader and speaker. He has provided consulting services for businesses, nonprofits, and K-12 groups across the United States. Zac holds a Master of Science in Information Systems and Business Analytics, MPA and MBA from Park University. His extensive background in project management, agile, gamification, and working across different age groups has served him well in assisting organizations in improving productivity, delivering project results, and in communicating between younger and older generations in the workplace. Zac is a proud ASQ senior member who has served as Chair of the Kansas City Section. He is an Eagle Scout who aspires to make the world a better place for everyone.

Invitation from Temecula ASQ Section May 21, 2025 Virtual Webinar

DATE:

**Wednesday,
May 21, 2025**

**This is a virtual/online
(Webex) webinar.**

Time: 6:00 pm to 8:00 pm PDT

**There is no charge for ASQ
members or non-members**

**Advanced registration is not
required – just go to the
Webex link for the meeting**

Online Instructions:

Url: <https://asq.webex.com/asq/j.php?MTID=md8c071853acd35fc749b96e8902cba22>

**Webinar number:
2564 749 4540**

**Webinar password:
ypUpNhXP393 ((97876497 when
dialing from a phone or video
system)**

**Join by phone
1-877-668-4490
(toll-free from US/Canada)**

Access code: 256 474 94540

**Attendance at this meeting
earns RUs toward ASQ
recertification.**

**For more information about
the Temecula ASQ section,
click [here](#).**

**For more about our Columbia
Basin ASQ section and other
upcoming events, visit our
[myASQ Community](#) or
www.asq614.org/.**

Road Map to Higher Reliability: Becoming a High Reliability Organization



Richard Morrow
ASQ Fellow, CMQ/OE, CQE, CQA

Reliability is the probability that a product, system or process performs its intended function for a stated period of time under specified operating conditions.

Becoming a High Reliability Organization (HRO) has been a goal of many leading firms in healthcare, aviation, and electrical safety. Every year, additional industries are gaining interest.

Webinar objectives:

- Understand high reliability and its competitive advantage
- Learn how to lead to excel following principles of transformations
- Gain confidence in becoming a HRO in your industry
- Discuss four critical success factors
- Review case studies from successful HROs
- View a road map for solving problems
- Learn how to excel with higher reliability

Take-aways will include a High Reliability Lean Six Sigma & Change Leadership Road Map and tips from each of Rick's four publications on High Reliability Organizations, Quality, Reliability, and Leadership.

About the Speaker: Rick Morrow is an author and consultant with over 25 years of senior leadership experience in healthcare, aviation, construction, automotive, and high tech. He has authored Lean Six Sigma performance excellence courses and taught and deployed programs internationally for Eaton Corporation, SKF, Motorola, United Airlines, The Joint Commission, and Healthcare Performance Partners. Rick is an international speaker on Lean Six Sigma, Quality, and Safety at conferences including NPSF, ASC and ASQ. His latest book, Leading to Excel: Principles of Transformations, will be published this year.

FREE MONTHLY GIFTS FOR ASQ MEMBERS

Be sure to check out the free ASQ Member Gifts this month!

Every month the focus is on a different aspect of quality, and the gifts include a variety of valuable resources.

The April gift (available through April 30) included access to resources related to Quality 4.0 tools, including webinars, articles, benchmarking reports, and best practices.

You can also earn Recertification Units (RUs) for watching ASQ webinars and videos, reading e-books, etc.

Be sure to [access](#) this month's free gifts by May 31.

UPCOMING ASQ CERTIFICATION EXAMS

ASQ Certification has impacted careers for decades with over 400,000 certifications issued worldwide. Offering independently accredited certifications with a proven track record, you can be confident that your certification will maintain its value throughout your career.

By achieving ASQ Certification, you join a proud legacy of quality professionals and demonstrate your pursuit of excellence through quality. Acquire the knowledge to position yourself and your organization ahead of the competition and get certified by ASQ today!

Applications are now being accepted for ASQ Certification exams that will be offered July 1-31. The application deadline is June 9 for the following:

- CQT (Quality Technician)
- CQI (Quality Inspector)
- CRE (Reliability Engineer)
- CFSQA (Food Safety and Quality Auditor)
- CMDA (Medical Device Auditor)
- CMQ/OE (Manager of Quality/Organizational Excellence)
- CSSBB (Six Sigma Black Belt)
- CSSYB (Six Sigma Yellow Belt)
- CSQP (Supplier Quality Professional)

You can apply [online](#) or you can download an exam application for mailing or faxing. You will need your resumé and credit card to complete the application.

For more details about ASQ certifications (19 different certifications are offered), click [here](#).

ASQ E-LEARNING

ASQ offers many courses in quality-related topics, available as in-person events and e-learning. You can earn ASQ Recertification Units for completing training, and most courses are self-paced, allowing 90 days (or more) to complete.

Here are just a few of the e-learning courses currently offered:

Auditing Fundamentals I: This course helps identify steps needed to prepare, perform, report, and follow up on an audit. Cost for this 8-hour internet-based course is only \$188 for ASQ members; more information is available [here](#).

Continual Improvement Assessment (CIA): This course is ideal for managers and auditors interested in making continual improvement programs more effective. It covers how audit program strategies can lower risk and improve organizational effectiveness by auditing for continual improvement. Cost for this 8-hour online course is \$179 for ASQ members; more information can be found [here](#).

Statistical Process Control (SPC) Basics: This course covers how to work on an SPC team to rid a process of special causes of variation and to avoid unnecessary adjustments to the process. It explains methods for selecting which parameters to control and which type of control chart to use. The cost for this 5-hour self-paced course is \$149 for members; additional information is available [here](#).

BUSINESS AFTER HOURS – NETWORKING EVENT

May 8 from 4:00 pm to 6:00 pm PDT in Richland

The Tri-City Regional Chamber offers monthly opportunities to meet and network with other business professionals at existing and new businesses in our area. Each month a different sponsor hosts the event and has the opportunity to showcase their goods and services amid a fun and social atmosphere.

This month's event is being hosted by the Hampton Inn, located at 486 Bradley Boulevard in Richland.

There will be refreshments and beverages. Bring your business card to enter to possibly win a door prize.

No reservations are required. It's free to attend - bring a friend! More information is available [here](#).



PATTERN THINKING: DISCOVER THE WHY BEHIND YOUR CHOICES

HRDQ-U Webinar

May 14 from 11:00 am to 12:00 pm PDT

Have you ever regretted a decision? Or felt misunderstood? Or wished you could change an outcome?

You can change the quality and methods of how you make decisions, build relationships, communicate, and more. But first, you need to understand the “why” behind your actions, decisions, assumptions, and behaviors.

Understanding how we think is critical to growth and learning. Without this, we tend to use the same process or decision-making criteria again and again, leading to the same outcomes. While this may be efficient, it often lacks innovation or creative problem-solving. But what if we change the way we see our situation, or how we think about decisions, or the criteria we use in making decisions? This would give us a whole new perspective on “Why do we do the things we do?”

This interactive webinar with presenter Marsha King will guide you through reflection and discussion to understand the “why” behind your actions. You will learn:

- What a thinking pattern is and how to spot it
- How a thinking pattern is created
- How to identify your own thinking patterns
- Greater self-awareness of the “why” behind your decision making
- How to use a reframing worksheet to identify and be in control of your thinking patterns

There is no charge, but [registration](#) is required.

QUOTE OF THE MONTH

“You may not control all the events that happen to you, but you can decide not to be reduced by them.”

~ Maya Angelou

WOULD YOU TRUST ARTIFICIAL INTELLIGENCE WITH YOUR PROBLEM SOLVING?

Greater Detroit ASQ Virtual Meeting

May 15 from 3:00 pm to 4:30 pm PDT

You can't believe everything you see online. Just because information comes from a computer or AI source does not necessarily guarantee integrity,

Will AI ever really replace the quality practitioner? Probably not - or at least not for some time.

Fundamental knowledge of physics, engineering, and logical thinking are still the foundation of good problem solving, and AI hasn't mastered all of that yet.

This presentation by Scott Sterbenz will begin with a brief overview of AI. He will then showcase situations of simple AI requests where the answer is known, but AI provides both correct and incorrect answers, with and without prodding.

Finally, Scott will show examples of data analysis requests in AI again where the proper method and analysis techniques are known, but AI provides both correct and incorrect guidance.

There is no charge to participate, but [advance registration](#) is required.

WORKSHOP: ACHIEVING STRATEGIC OPERATIONAL EXCELLENCE

AME Seattle Consortium Virtual Webinar

May 20 from 9:00 am to 11:00 am PDT

In today's competitive business environment, companies need to deliver competitive advantages through process efficiency, effectiveness, and flexibility.

This interactive two-hour workshop features presenters from two organizations and proven approaches to addressing Operational Excellence strategically.

Tucker Kaas (Kaas Tailored) and Scott Archibald (Arizona Public Service) will discuss how to identify and improve strategic core processes at an enterprise view. At the conclusion of each presentation, there will be an opportunity to share key take-a-ways and action items.

There is no charge for this virtual workshop, but [advance registration](#) is required.

GOLDSLOCKS LEADERSHIP – AUTHENTICITY, ACCOUNTABILITY, AND FRAMING

Ask the Experts Hybrid Event

May 20 from 3:00 to 4:30 pm PDT in Kennewick (or via Zoom)

Ask the Experts is a series of monthly workshops that provide information on crucial business topics, offered free of charge to the Tri-Cities business community through the Tri-City Regional Chamber of Commerce and funded by STCU. Each session features local professionals who have demonstrated expertise in the featured monthly topic and are willing to share what they have learned, as well as answer questions from participants.

What does it mean to lead in a way that's not too rigid, not too reactive, but just right?

Learn from this month's experts how knowledge of self and one's "leader lens" informs behaviors, style, and your approach to work.

Panelists Audrey Baker (Washington State Leadership Board), Brian Moreno (Small Business Owner and Coach), and Michael Novakovich (Columbia Ability Alliance) will discuss practical ways to create clarity, notice what's really going on, and boost trust. Attendees will gain real-world examples, tools, and concepts to craft their own leadership narrative.

Ask the Experts is offered in hybrid format - in-person at the Bechtel Board Room at the Tri-Cities Business and Visitor Center building in Kennewick (with light refreshments), as well as live on Zoom. There is no charge. Register [here](#).

COURAGEOUS DECISION MAKING

Webinar Wednesday

May 21 at 3:00 PDT on Zoom

Most change efforts struggle because leaders and teams aren't given the tools or clarity they need to succeed. Each month, in this [free](#) training session, Paul D. Casey of Growing Forward Services shares a roadmap on a variety of topics to help individuals overcome resistance, build buy-in, and communicate vision clearly.

This month's topic is *Courageous Decision Making*.

Employees can usually sense when their leader is hesitant or unsure of their decision. Making necessary choices with confidence is key to building trust and buy-in with team members. Sign up for this webinar to learn how to make hard decisions with confidence.

Additional information and [registration](#) can be found on the Growing Forward Services [website](#).

THE CLEAR METHOD: MASTERING THE ART OF DELEGATION

HRDQ-U Webinar

May 21 from 11:00 am to 12:00 pm PDT

In today's fast-paced business environment, effective delegation is not just a skill - it's a strategic imperative for organizational success.

This interactive presentation introduces the art of delegation through the CLEAR framework: Choose wisely, Level set expectations, Enable success, Agree on checkpoints, and Revise and reflect.

Through real-world examples and collaborative discussion, presenter Bill Ryan will discuss how this systematic approach transforms the art of delegation from a basic task handoff into a powerful tool for team development and organizational growth.

Featuring a compelling case study of a technical team leader's journey from struggling with delegation to mastering it, the session will provide practical tools and strategies that can be implemented immediately.

Participants will engage in real-time discussions of delegation challenges and solutions, applying the CLEAR methodology to common workplace scenarios, and will leave with a practical toolkit to successfully master the art of delegation. In addition, there will be a handout summarizing the CLEAR process and access to a free eBook about the CLEAR method.

There is no charge, but [registration](#) is required.

Has your email address changed? Help us keep you informed of Columbia Basin ASQ events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address, and phone changes in the "Contact" tab, and then click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

FOUNDATION FOR THE FUTURE BREAKFAST

Fundraiser for Boys & Girls Clubs of Benton and Franklin Counties

May 29 in Kennewick

Focused on their mission, their Clubs, and the youth they serve, the Foundation for the Future Breakfast is an educational and inspiring event showcasing the impact Clubs are making across our community.

The one-hour event will be held at Three Rivers Convention Center in Kennewick. It will feature Club youth, alumni, staff, and board members who will share their passion for the Boys & Girls Club and explain why this work is so critical in our area.

Every dollar raised from the event goes directly to serving youth in our community, especially those who need it most.

In partnership with Broadmoor Storage Solutions as a major sponsor, this year's breakfast is being offered to the community at NO COST.

Interested in hosting a table or attending? To learn more, email [Meggan](#). More information about the Boys & Girls Club organization can be found [here](#); you can also make a monetary donation, if desired.

LEADER STANDARD WORK – DEVELOPING YOUR LEADERSHIP HABITS

AME Seattle Consortium Virtual Webinar

May 30 from 9:00 am to 11:00 am PDT

It is easy to get wrapped up in things that constantly pull us away from our priorities and things we want to have the greatest impact on. As a leader, those priorities are – or should be – your team members. Having a standard way of working helps realign work to better define what's most important. It provides a guide to stay on track.

Leader Standard Work (LSW) helps in the creation of new habits as a leader. These new habits allow more time to be spent being present, helping the team grow and develop problem solving skills, and sustaining changes and improvements.

In this interactive session with presenter Kelly DePaolo, attendees will:

- Gain understanding of the value of LSW
- Create a rough draft of a personal LSW
- Gain inspiration to create and implement new habits

The cost is \$69 for ASQ members or \$99 for non-members. You can get more information or register [here](#).

LIGHTS, CAMERA, IMPACT!

Meals on Wheels Fundraiser

May 30 from 6:00 pm to 9:00 pm PDT in Richland

Hollywood awaits! This fundraiser for Meals on Wheels is billed as a Hollywood-worthy evening where movie magic meets meaningful impact, presented by Cornerstone Wealth Strategies. Whether you channel a classic movie icon like Thing 1 or Tom Cruise in Risky Business, or pay tribute to a real-life legend, this event is all about fun, creativity, and supporting a great cause.

There will be a gourmet meal, drinks, and an inspiring program and entertainment. The cost is \$150/person.

For those who would like to extend their evening, there will be a VIP After Hours event (additional charge of \$15) with live music, handcrafted cocktails, and hors d'oeuvres. More information is available [here](#).

ABILITIES UNCORKED – FEATURING A FOOD NETWORK CHEF

Fundraiser for Columbia Ability Alliance

May 31 at Bookwalter Winery in Kennewick

Out with the old sit-down banquet gala, and in with the strolling dinner! Acclaimed chef and Food Network's "Chopped" alum Aaron Tekulve will be bringing his award-winning style and culinary storytelling to this event.

Guests will embark on a culinary journey, visiting several gourmet food stations located throughout Bookwalter Winery's scenic grounds. Petite portions will be paired with wonderful wines, allowing guests to sample a variety of cuisines.

Near each station there will also be opportunities to learn more about the amazing individuals served by Columbia Alliance as well as interactive ways for guests to support the organization's mission.

Cocktail tables will be available throughout the grounds during the strolling dinner. Guests will also have the opportunity to sit at their reserved table, if desired. As the evening progresses, everyone will gather for a seated dessert, followed by heartfelt stories of empowerment and an exhilarating live auction.

Since 1963, Columbia Ability Alliance has offered diverse mission programs that work together to support and empower individuals with unique abilities and barriers as they achieve personal success. Funds raised at this event are critical to the continuation of these programs, which include employment services, food service job training, recreational respite services, and connection to a variety of vital support services.

Tickets are \$150/person or \$275 for a couple. VIP tickets (with extra perks) are \$200 each or \$350/couple. Additional information is available [here](#).

SIMON COLLIER QUALITY AWARD

Call for Nominations by May 31

Do you know individuals who are leaders in promoting quality concepts, who have made a difference in the quality culture or performance of their industries, companies, or in the world at large?

The Los Angeles ASQ section would like to recognize such contributions with the 32nd Simon Collier Quality Award this fall. This is a nationally recognized award given in honor of one of the early movers and shakers of ASQ and the Los Angeles section.

Additional information about Simon Collier is available [here](#).

More information about the award and the nomination and selection process is available from Joe at jrdesimone@msn.com.

ARTIFICIAL INTELLIGENCE (AI) LEADERSHIP SUMMIT

AI Con USA Techwell Event

In-person and Streaming Options

June 8-13 in Seattle

As AI continues to revolutionize industries, leaders must explore the impact AI has on their business strategies and direction. From setting strategic visions for AI adoption to fostering ethical and responsible AI practices, strong leadership is essential for successful AI adoption and implementation. But like any transformational change, there are challenges and pitfalls that must be overcome to make AI successful.

Join in the conversation with other quality professionals as experienced technology leaders share ways to lead AI transformations. Discover how seasoned leaders have grown their leadership skills and what they believe are the keys to becoming exceptional leaders in this emerging field.

This event provides opportunities to:

- Participate in insightful and informative sessions focusing on AI leadership issues
- Meet and network with peers in the industry
- Join in the “think tank” discussion with industry veterans
- Develop new ideas and action plans for AI innovation within your own organization

Additional information about the in-person summit, including speakers, sessions, and registration can be found [here](#). For those unable to attend in person, a **free** streaming pass for June 11 and 12 is being offered. Register [here](#) to enjoy virtual keynotes, industry technical presentations, and the virtual Expo.



THE ULTIMATE LEADERSHIP TOOLKIT

Complimentary Resources from Growing Forward Services

Great leaders aren't born - they're equipped with the right tools and strategies. That's why Growing

Forward Services has curated a collection of their most effective, actionable leadership resources. For a limited time, you can get **FREE access** to all of these premium tools in one convenient download.

You will receive everything you need to supercharge your leadership skills - all delivered straight to your inbox. Instead of digging around for resources, you'll get everything in one place from goal-setting templates to team development tools. It's a practical way to boost your leadership in just minutes.

When you sign up, you'll receive an email with instant access to *The Ultimate Leadership Toolkit*, with all of the following tools. Each one is designed to help you grow as a leader, improve your decision-making, and bring balance to your life:

- ✓ Decision-Making Framework
- ✓ Time Management Guide
- ✓ Fills and Drains Worksheet
- ✓ Brain Dump Exercise
- ✓ Wheel of Life Assessment
- ✓ Personality Style Quiz
- ✓ Growth Habits Checklist
- ✓ Burnout Prevention Guide
- ✓ Creativity Boosters Worksheet
- ✓ Storyboard Tool

Access all of these helpful resources [here](#).

Publication Information

This newsletter is published on a regular basis to inform members and potential members about Columbia Basin ASQ activities and other news/information that may be of value to quality professionals. To be considered for the next newsletter, input must be received by the 22nd of the month.

MEMORIAL DAY 2025

(excerpted from a Reader's Digest article)

Memorial Day is observed on the last Monday in May. It is considered a federal holiday in the United States, a day to honor and mourn members of the military who have passed away while serving in the United States Armed Forces.

History of Memorial Day

Originally known as Decoration Day, Memorial Day began with an idea from General John Logan as a way to honor the fallen soldiers of the Civil War. The first celebration, on May 30, 1868, was held at Arlington National Cemetery, with a crowd of 5,000 people decorating the graves of more than 20,000 military personnel with flowers. Most experts believe General Logan planned the first Decoration Day for that day because northern and southern states would have flowers in bloom by then, though others believe the date was ideal because it didn't coincide with the anniversary of any battles.

Various Washington officials presided over the ceremonies, including General Ulysses S. Grant. Following several speeches, children from the Soldiers' and Sailors' Orphan Home, among others, made their way through the cemetery, scattering flowers on both Union and Confederate graves, reciting prayers, and singing hymns. Many attendees also came prepared with picnic lunches.

It wasn't until after World War I that Memorial Day was expanded to honor all veterans who died in any American war. In 1971, Decoration Day became officially known as Memorial Day, and Congress passed an act declaring it a national holiday.

There are a number of Memorial Day activities that individuals and families enjoy participating in every year, and there are also some very meaningful Memorial Day traditions you can honor:

[Red \(remembrance\) poppies](#) (symbol of war casualties)

[National Moment of Remembrance](#) (3:00 pm local time)

[Flying a flag at half-staff](#) (until noon)

[Playing or listening to "Taps"](#) (bugle call)

[Visiting a local veterans cemetery](#) (as the years go by, many veterans no longer have family nearby; consider bringing flowers to a grave that doesn't have any)



SUPPORT NEEDED FOR NEW WOMEN'S AND CHILDREN'S SHELTER

Tri-City Union Gospel Mission

The Tri-City Union Gospel Mission has raised about \$4.2 million of the \$9.5 million needed to build a new women's and children's shelter in Kennewick.

The facility will replace the cramped, 100-plus-year-old building in downtown Pasco, whose size and condition seriously limits the number of women and children the Mission can serve. There is not enough space for separate rooms for women with children, there are electrical and plumbing problems, and there is no place for children to play outside.

The Mission's New Life program focuses on faith-centered recovery and long-term success by addressing spiritual, physical, and mental health needs. Participants also learn to build skills for successful living and managing their lives.

The new shelter is planned to be around 23,000 square feet with room for up to 60 long-term beds. Not only will it function as an emergency shelter, but it will also have apartments equipped for stays of up to two years. There will also be classroom and job training space, room for counselors, and indoor and outdoor play areas for children.

The planned location, near the Toyota Center, will allow for easy access to the Three Rivers Transit Center and a number of nearby jobs. More information about the Mission, their programs, and how you can help can be found [here](#).

2025 COLUMBIA BASIN ASQ

LEADERSHIP TEAM

January 1 - December 31, 2025

Section Chair	Denise Fast
Secretary	Denise Clements
Treasurer	Robert Boykin
Membership Chair	Jo Haberstk
Nominations Chair	Steve Prevette
Newsletter Editor	Robert Boykin
Publicity Chair	Jo Haberstk
Webmaster	Steve Prevette
Programs Chair	Vacant
Social Media Chair	Vacant
Voice of the Customer Chair	Vacant