

NOTE DATE!
Wednesday

September 19, 2018

LOCATION:

Shilo Inn
50 Comstock Blvd.
Richland, Washington

5:30 p.m. - Check in/Networking
and Appetizers (no host bar
available)

6:00 p.m. - Buffet Dinner

6:45 p.m. - Presentation

DINNER BUFFET MENU:

The Chef and crew at Riverside
Catering provide a fine and varied
buffet dinner for us at the Shilo Inn.
The buffet usually includes two
entree choices, plus accompanying
vegetable, salad, and dessert.

Your choice of coffee or tea is
included with dinner.

Cost:

\$20 ASQ members
\$25 non members
\$5 presentation only

(cash or check)

Reservations are due
September 13. E-mail
0614asq@gmail.com
with your name, phone number,
company affiliation, and type of
reservation.

Note: All no shows will be billed
unless cancelled 48 hours in
advance.

For more information about our
ASQ section and other upcoming
events: www.asq614.org/

Avoiding Aversion: The New Era of Risk Competency



Joe Estey

**Principal Performance Improvement Specialist
Lucas Engineering and Management Services**

The management of safety and related decision making has undergone radical changes over time. Legend has it that in 1870 BC King Hammurabi used a simple but extremely effective safety system - if a worker lost a limb due to the overseer's negligence, the overseer's limb would be removed to match the worker's loss.

Fortunately such thinking has not prevailed. But even today, some fundamental concepts are accepted by many as gospel, without subjecting them to critical analysis. One often-debated statement is that all accidents are preventable. Another is the "randomness" of events in any given organization or setting.

The decades of the 80s and 90s created a movement toward risk aversion through hazard and error elimination and control. The answer to every incident was the establishment of new rules, new policies and new limitations placed on workers and their work practices. This led all too often to a 'consequence-driven' mentality instead of being driven by curiosity and interest in the examination of our performance and processes.

Risk Aversion sets the impossible goal of avoiding something to achieve something, while Risk Competency achieves by doing rather than avoiding. Safety, reliability and quality are not defined by merely the absence of events or deficiencies, but evidenced by what we do to achieve the results—productively and deliberately.

During this interactive session, participants will gain a working knowledge of the five key risk competency skills, each with a take-away practice, tool or technique to be used in the field, shop and office.

About the speaker: Joe Estey's book, "The Tomorrow Tapestry: Life Woven on the Fabric of Change," was one of Publish America's Best-Selling Business books in 2013 and is used routinely in leadership and management courses for major corporations and public agencies. He has been elected to three consecutive terms as a Board Director of the Human Performance Root Cause and Trending Organization. As the recipient of three National Awards from the White House Executive Leadership Council for his work in public outreach and education, he frequently speaks to public agencies, corporate and small business managers and front-line workers across the United States.

Joe currently serves as the Principal Performance Improvement Specialist for Lucas Engineering and Management Services, where he works with diverse clientele (forest products and construction contractors, fossil generation and nuclear power utilities, R&D laboratories and public agencies) to identify and eliminate undesirable events through the management of human error. His past experience include chemical operations and safety management and training.