



TUESDAY OCTOBER 8, 2019

LOCATION:

Joker's Event Center (aka Atomic Bowl/Comedy Club) 624 Wellsian Way Richland, Washington

5:30 p.m. - Check in/Networking (wine/beer available for purchase)

5:45 p.m. – Place dinner orders (everyone orders from the restaurant <u>menu</u> and pays individually)

6:00 p.m. – Dinner

6:30 p.m. - Presentation

NOTE: If planning to order food, please try to arrive by 5:45 to allow adequate time for everyone to be served and eat dinner prior to the presentation start time.

Cost:

No charge for ASQ members

\$5 for non-members

Please RSVP by October 2 for planning purposes.

E-mail <u>0614asq@gmail.com</u> with your name, contact information, and type of reservation (dinner and presentation, or just the presentation).

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: <u>www.asq614.org/</u>

"Assessment Principles: How to Look, How to Ask, How to Tell"



Rick Warriner, CPM, PMP

When you hear the word "assessment" what comes to mind? Audit? Performance review? Management assessment? This is going to be a real pain?

Fair enough. If you have not had a lot of experience with assessments, either performing them or on the receiving end, your immediate thoughts may not all be positive ones. Assessments usually involve a lot of time, documents, and questions and answers.

This presentation will focus primarily on conducting assessments. Examples of past assessment failures will be used as a springboard to improving the overall process.

- Assessment Types Independent, Management, Surveillance
- Planning the importance of being prepared and understanding the basis, risk, goal(s) and final objective
- Performance (and the Do's and Don'ts of Assessor Conduct) seeing and asking questions, interview and listening techniques, objective evidence
- Reporting focusing on continuous improvement, basic assessment report elements/format and what should and should not be included

One of the most important characteristics of any quality assessment is content validity. Simply put, content validity means that the assessment measures what it is intended to measure for its intended purpose, and nothing more.

If you are not familiar with this topic, or if you would like a refresher and some tips for future use, join us on October 8 to learn more.

<u>About the speaker</u>: Rick Warriner is a graduate of the U.S. Navy Nuclear Power School, with over 25 years of experience in the leadership, development, and implementation of nuclear facility quality assurance programs. He is recognized in the Department of Energy as a Subject Matter Expert in the identification and prevention of suspect and counterfeit components. Rick is a Certified Professional Manager (CPM) and Project Management Professional (PMP). Since retiring in 2016, he continues to instruct quality assurance topics at the DOE HAMMER Federal Training Center and other DOE sites nationwide.