

**DATE:**

Tuesday  
February 11, 2020

**LOCATION:**

Joker's Event Center  
(aka Atomic Bowl/Comedy Club)  
624 Wellsian Way  
Richland, Washington

5:30 p.m. - Check in/Networking  
(wine/beer available for  
purchase)

5:45 p.m. – Place dinner orders  
(everyone orders from the  
restaurant [menu](#) and pays  
individually)

6:00 p.m. – Dinner

6:30 p.m. - Presentation

**NOTE: If planning to order food,  
please try to arrive by 5:45 to  
allow adequate time for everyone  
to be served and eat dinner prior  
to the presentation start time.**

**Cost:**

No charge for ASQ members

\$5 for non-members

Please RSVP by February 5 for  
planning purposes.

E-mail [0614asq@gmail.com](mailto:0614asq@gmail.com)  
with your name, contact  
information, and type of reservation  
(dinner and presentation, or just the  
presentation).

Attendance at this meeting earns  
0.5 RUs toward ASQ recertification.

For more information about our  
ASQ section and other upcoming  
events: [www.asq614.org/](http://www.asq614.org/)

## Collaboration, Communication & Quality: When the U.S. Navy Goes Diving for the U.S. Army Corps of Engineers



### Jason Brustad

Performance Improvement Specialist  
Lucas Organizational Performance Training

The United States Navy is often called upon to assist other agencies, whether public or private, in working together to achieve a goal by resolving problems and providing solutions. Typically, these requests have followed major events such as aircraft accidents (TWA Flight 800, Challenger and Columbia Space Shuttles), civil disasters (Minnesota's I-35W Bridge collapse), geological catastrophes (Mt. Pinatubo) and historical challenges (USS Monitor, USS Mississinewa, recovery of POW's). Many organizations (maybe even yours) are familiar with the inherent challenges of working with others outside of the "fence line" in order to achieve a common goal.

But what happens when your organization has standards that others aren't aware of, haven't bought into, or aren't required to meet? How does quality assurance and the internal standards of each organization remain intact? Often, it depends on how driven each entity is to go beyond their own interests and seek to understand the boundaries of others, where their limitations exist, and more importantly, why they exist. This becomes an important point at which both parties can begin the process of working together to resolve the identified conflicts, in order to achieve a collective goal without sacrificing the standards or quality required of each, individual organization.

Presenter Jason Brustad will share some of the challenges encountered during his U.S. Navy diving career and how they were addressed, including the retrieval of a Vertical Barrier Screen from the intake side of a power turbine, located in 130 feet of water, on the upstream side of the John Day Dam. The success of this diving operation was vital to both the U.S. Army Corps of Engineers and the Bonneville Power Administration.

*About the speaker: Jason M. Brustad is a retired U.S. Navy Master Diver with over 25 years of operational experience in underwater ship repair, maritime and aviation salvage, open-ocean towing, hyperbaric chamber operations and various projects involving national security interests. He has extensive experience working in high-risk training and mission critical environments involving complex open ocean platforms and vessels employing unique, state of the art underwater systems. His work with major U.S. Naval Shipyards and other Department of Defense entities resulted in highly productive and long-term relationships realized to this day. After retiring from active duty, Jason served as the Waterfront Operations Manager of the west coasts premier, Research, Development, Test and Evaluation (RDT&E) facility for the Department of the Navy. Prior to joining the Lucas Organizational Performance Training Team, Jason worked as an Event Investigator and Cause Analyst for a prime contractor to the Department of Energy at a major environmental restoration site. Jason holds an associate degree in Applied Marine Engineering and a bachelor's degree (Magna Cum Laude) in Administration and Business Management.*