

Invitation from ASQ Temecula & Palomar Sections August 10, 2022 Virtual Meeting

DATE:

Wednesday,
August 10, 2022

This is a virtual/Zoom meeting. Log-in information will be provided on the registration confirmation email.

Time:

6:30 pm – 8:00 PDT
(check website to confirm times)

Cost: Free for ASQ members and non-members

To register for this meeting and obtain the Zoom link and sign-in information, click [here](#).

Attendance at this meeting earns 0.5 RUs toward ASQ recertification.

NOTE: Be sure to use the same email address to join the virtual meeting as you use when registering to receive the RUs. You must register for the event and join virtually to receive RUs.

For more information about Palomar ASQ Section 708, click [here](#). For more about the Temecula ASQ Section 713, click [here](#).

For more information about our local Columbia Basin ASQ section and future upcoming events: www.asq614.org/

Audit Like a Jedi Knight: Guidance from a Galaxy Far, Far Away



Susan Gorveatte
President, Gorveatte Consulting, Inc.

Resist the “power of the Dark Side!” Perform audits with the communication and leadership skills of a Jedi Knight. Remain true to the purpose of the audit - look for the good, identify opportunities for improvement and use your audit “force” for the overall good of the organization.

Success in auditing relies on effective communication and being a strong team leader. Attend this session to avoid being a “Darth Vader Auditor.”

Become a Jedi Knight of Auditing by adhering to the principles of auditing and building strong audit relationships with your audit client, auditees, and team members.

Learn how to approach people, build rapport, listen better, and identify the characteristics of a successful auditor. These skills will help you perform value-added audits with findings that both clients and auditees can easily understand and act upon.

About the speaker: Susan Gorveatte is a Quality Auditor, Trainer and Coach who works with businesses to implement ISO 9001 programs. She has worked more than 25 years in Quality Management, blending the right amount of art and science needed to create a formula to success for organizations to consistently meet customer expectations through positive engagement of their workforce. Susan trains Internal and Lead Auditors across North America. She travels throughout Canada and the U.S. working with clients and facilitating quality management programs and helping organizations improve and grow their business processes to achieve their quality goals.

Susan’s credentials include Lead Auditor Training ISO 9001, AS9110B, AS9100C, ISO 14001 and Certified Safety Officer. She is an active ASQ member as Past Section Chair, Chair of the Content Management Committee for Training and Development for the Quality Management Division and Chair Elect of the Technical Program Committee for World Conference on Quality and Improvement.