

Invitation from ASQ Palomar Section July 12, 2023 Virtual Meeting

DATE:

Wednesday,
July 12, 2023

This is a virtual/Zoom meeting

Time:

6:30 pm – 8:00 pm PDT
(opens for networking at 6:00 pm)
(check website to confirm times)

**Cost: Free for ASQ members
and non-members**

Join Zoom Meeting:
<https://us06web.zoom.us/j/85312092224>

Meeting ID: 853 1209 2224

Any questions? Send an [email](#).

**Attendance at this meeting earns
RUs toward ASQ recertification.**

NOTE: Be sure to enter your name
and email address in the chat when
you join the meeting to receive the
RUs.

For more information about
Palomar ASQ Section 708, click
[here](#).

For more information about our
local Columbia Basin ASQ section
and future upcoming events:
www.asq614.org/

Building Trust, Communication, and Respect at Work: Enhance Your Multi-Generational Culture



Zac Jarrard
CQIA, CQPA, SSB, CMQ/OE
Jarrard Consulting, LLC



Douglas C. Wood
CQE, CQA, CQPA, SSB, CMQ/OE
DC Wood Consulting, LLC

Quality managers often work with a diverse range of stakeholders and multi-generational teams. Each generation has a unique set of strengths, weaknesses, and opportunities.

When effectively communicated with and brought together, they can help organizations deliver projects, engage associates, implement positive changes, and achieve success.

When we experience difficulties relating to someone because of generational gaps, we may also have trouble understanding and valuing the differences, and job performance and productivity may be negatively impacted.

To reap the benefits of a generationally diverse workforce, we need to learn to appreciate everyone's unique preferences, habits, and behaviors.

This presentation will provide an overview of each living generation in the United States from the Silent Generation to Generation Alpha, provide tools for building high performing multi-generational teams, and reflect on future trends affecting the global marketplace

About the speakers: Zac Jarrard has over 20 years of experience gaming, leading teams, and managing projects. His consulting firm works with clients in business, education, and the non-profit sector. Zac has presented at local, regional, and national conferences and is the author of several blogs related to gaming.

Douglas C. Wood is the author of three quality-related books and has over 40 years of experience in the areas of cost of quality, office waste, root cause analysis, and performance measurement. His firm works with clients in manufacturing, healthcare, and transactional businesses. Doug has helped others with ASQ certifications in quality auditing, management, and engineering. He has also taught auditing, Lean, Six Sigma, cost of quality, statistics, and failure modes and effects analysis.