

November 15, 2023 Columbia Basin ASQ Virtual Meeting



DATE:

Wednesday November 15, 2023

This is a virtual/online (MS Teams) meeting. Log-in information will be provided on the registration confirmation email.

Time: 6:00 to 7:30 pm PDT

Welcome & Introductions will begin at 6 pm, followed by the presentation and Q&A

Cost: Free for ASQ members and non-members

To register for this online/virtual meeting, please RSVP with your name, email, ASQ affiliation (member and section, or non-member), to Denise by November 12 for planning purposes and to receive RU credit following the meeting.

Attendance at this meeting earns RUs toward ASQ recertification.

For more information about our ASQ section and other upcoming events: www.asq614.org/ or our myASQ community site.

Culture Code: Proof of Concepts, Try-Storming, Simulations and Pilot Tests



Daniel Zrymiak, CQE, SQE, CMQ-OE, SSBB Technical Project Manager, Westgate Technology

This presentation is intended to provide:

- Overview of some incremental additions to ASQ's Six Sigma Body of Knowledge, which include Proof of Concepts, Try-Storming, Simulations, and Pilot Tests for the IMPROVE phase
- High level description of the three skills outlined in Daniel Coyle's book The Culture Code: Build Safety, Share Vulnerability, and Establish Purpose
- Description and demonstration of how applying the three skills could improve the effectiveness of the Six Sigma practices, with the impacts of each skill being summarized for each of the Six Sigma techniques profiled

The learning objectives and benefits for attendees include:

- Awareness of incremental updates to ASQ's Body of Knowledge for Six Sigma, and the expansion of the IMPROVE phase
- Exposure to the three skills outlined in *The Culture Code*, which improves effectiveness of teams and outcomes in high performance organizations
- Application of skills from The Culture Code toward the implementation and execution of new Six Sigma practices to mitigate risks and potential problems, leading to improved outcomes

A grid will be used to navigate for attendees what is being discussed, along with the intersection of Six Sigma with *The Culture Code*. Feedback from participants will help reveal what portions may need to be clarified or emphasized in the 2024 Six Sigma Body of Knowledge.

<u>About the speaker:</u> Dan Zrymiak has almost three decades of experience in international quality and risk management; spanning leadership, trusted advisor, and subject expert roles in software development and testing, operational excellence, management consulting, and manufacturing. He holds a Bachelor's degree in Commerce with Honors in Marketing from the University of Saskatchewan in Saskatoon.

Dan is an ASQ Fellow and was awarded ASQ's Feigenbaum and Crosby Medals. He is certified by PMI as a Project Management Professional, by ASQ as a Quality and Organizational Excellence Manager, Six Sigma Black Belt, Software Quality Engineer, and Quality Engineer, and holds multiple active quality auditor credentials. Dan also has information technology credentials in software engineering, ITIL v4 IT service management, and Scrum Master management. He has presented at numerous conferences and webinars, authored many articles, and is active in multiple professional and fraternal organizations.