

DATE:

Tuesday
May 21, 2024

This is a virtual/online (Webex) event. Log-in information will be provided on the registration confirmation email.

Time: 6:00 to 8:00 pm PDT

Cost: No charge for ASQ members or non-members

Registration is required for planning purposes and to receive RU credit following the event.

Attendance at this event earns RUs toward ASQ recertification.

Information about Channel Cities ASQ Section 709: [Channel Cities Section - American Society for Quality \(asq.org\)](#)

Information about San Fernando Valley ASQ Section 706: [San Fernando Valley Section - American Society for Quality \(asq.org\)](#)

For more information about our Columbia Basin ASQ Section 614 and other upcoming events: www.asq614.org/ or our [myASQ community site](#).

Audits in the Project Management Landscape



Jennifer Young Baker, PgMP, PMP, SSMBB Project, Program and Portfolio Management Professional

Quality audits are a vital and necessary part of a project's life cycle. They require time to plan and effectively execute.

Quality auditors are champions for quality, compliance, and continuous improvement. A well-led audit will independently determine if a project activity complies with the policies, procedures, and processes of the organization or project.

Quality does not happen automatically nor is it one-dimensional.

Jennifer will share some of her experiences from working with and inside several project management offices (PMO), including:

- Significance of Quality Audits within the project management landscape
- Quality indicators and measures relevant to project management
- Embedding Quality within project management and component projects
- How to implement Quality measures and ensure more predictable, measurable outcomes for the organization

About the presenter: Jennifer Young Baker has over 30 years of experience managing projects, programs, portfolios, and PMOs for Fortune 500 companies, including Amtrak, Due Energy, United Rentals, and Marriott. She has developed or co-developed master's degree programs at Georgetown University, Northeastern University, Wake Forest University, and the University of Southern California. She currently teaches in the MBA Program at Wingate University, the MSPM program at the University of Southern California, and the Professional Studies area at the University of North Carolina at Charlotte.

Jennifer received her MS in Project Management from Northeastern University and holds PMP, PgMP, PfMP, CB-PMO, ITIL, BRMP, SAF3-SA, and SSMBB certifications.

She is active in the Project Management Institute, having graduated from the PMI Leadership Institute Master Class in 2015 and currently serving on the Advanced Credentials Committee for PMI. She regularly presents academic and professional topics for PMI and ASQ.