

February 13, 2025
Invitation from
ASQ Phoenix Section
Virtual Webinar

DATE:

Thursday,
February 13, 2025

This is a virtual/online webinar via Zoom. Log-in information will be provided on the registration confirmation email.

Time: 5:00 pm – 7:00 pm PST

(check website to confirm time)

There is no charge for ASQ members or non-members

Advance registration is required for planning purposes and to receive RU credit following the meeting.

More information about the Phoenix ASQ section is available [here](#).

For more information about our ASQ section and other upcoming events: www.asq614.org/ or our [myASQ community site](#).

Enhancing People Skills: Communicating with Younger Co-Workers and Embracing Quality Beyond the Task



Sandra Menzies, MS, ICF-ACC, CQA, CQM/OE, PMP **President, Menzies Coaching & Consulting**

In today's diverse workplace, effective communication and a commitment to quality are essential for success. This engaging presentation will explore three key areas:

People Skills: Learn the importance of interpersonal skills in fostering a collaborative and productive work environment. Discover practical techniques to enhance your ability to connect with colleagues, build trust, and navigate workplace dynamics.

Speaking to Younger Co-Workers: Understand the unique perspectives and communication styles of younger generations. Gain insights into bridging generational gaps, fostering mutual respect, and leveraging the strengths of a multi-generational team.

Quality Beyond the Task: Quality is more than just completing tasks correctly; it's about delivering excellence in every aspect of your work. Explore the broader implications of quality, including continuous improvement, attention to detail, and the impact of your work on the overall success of the organization.

Join us for this informative session to elevate your professional skills and contribute to a high-performing, quality-driven workplace.

***About the speaker:** Sandra Menzies has over 35 years of experience and has held quality-related and project management positions at BioQual, Biocon, Inc. Otsuka Maryland Research Institute, TherImmune Research Corporation; and the Food and Drug Administration. She currently uses her knowledge and experience to serve her clients as a Holistic Leadership Coach and trainer. Sandy specializes in providing space for clients to explore who they are personally and professionally, so they can grow and live the life they want. Clients identify and practice ways that they can live with intention and purpose, so that they can embrace the next steps in their journey.*
