Columbia Basin Section
ASQ Excellence Through Quality™

**February 11, 2026
Invitation from ASQ's
Lean Enterprise Division
Virtual Webinar**

ASQ
WE ACHIEVED SILVER LEVEL IN 2024!
PERFORMANCE EXCELLENCE PROGRAM

DATE:

**Wednesday
February 11, 2026**

This is a virtual/online (WebEx) webinar. Log-in information will be provided on the registration confirmation email.

Time: 10:00 to 11:00 am PST

(check website to confirm time)

Cost: No charge for ASQ members or non-members

Registration is required.

Attendance at this webinar earns RU credit toward ASQ recertification.

More information about ASQ's Lean Enterprise Division is available here.

Embedding Quality as a Mindset: An Approach to Sustainable Layer Process Auditing

**Sainyam Arora, LSSGB
Quality Assurance & Systems Engineer, Johnson Matthey**

What if quality wasn't just a department - but a daily way of thinking?

This presentation explores how a Layered Process Audit (LPA) system can transform compliance routines into mechanisms for accountability, engagement, and cultural alignment. Drawing from real-world implementation in a mid-sized manufacturing setting, it will show how tiered accountability, behavioral reinforcement, and feedback loops can make quality everyone's business.

Attendees will learn to:

✓ Design and scale an LPA system that drives visibility and ownership

✓ Shift Lean and Six Sigma from tools to shared values through everyday practices

✓ Foster engagement and cultural buy-in across leadership and shop floor teams

Whether you are establishing a new audit framework or refining an existing one, this presentation offers practical methods to help build a sustainable, people-centered approach to quality that will endure beyond certification.

About the speaker: Sainyam Arora is a Quality Assurance & Systems Engineer at Johnson Matthey, where he integrates Lean, digital tools, and people-centered systems to build sustainable quality cultures.

With a background in Chemical Engineering and Engineering Leadership Development from Penn State University, he has over three years of experience implementing IATF 16949 and ISO 9001 systems, driving predictive maintenance projects, and leading continuous improvement initiatives in manufacturing environments. His work focuses on connecting systems, sustainability, and the human side of quality, helping teams move beyond compliance toward a shared mindset of continuous improvement.

Sainyam currently serves as the Awards & Recognition Chair for ASQ's Lean Enterprise Division, supporting professional development and recognition across the Lean community. A Lean Six Sigma Green Belt and Lead Internal Auditor (ISO 9001:2015), he is also an active member of IEEE, DAMA, SQA, and IOEM.