

## **STATISTICS OF INDUSTRY 4.0 FROM A NON-TECHNICAL PERSPECTIVE**

### **Free ASQ Statistics Division Webinar August 25**

The concepts of statistics and statistical process control (SPC) are often intimidating to those who do not have a good understanding of the value of statistical techniques. Many managers and professionals, especially those in service-related industries, do not believe there is a need for SPC in support processes. The misconception is that SPC is a complex quantitative and theoretical methodology for monitoring and controlling high volume production processes.

The actuality is that statistics is a basic quantitative method for analyzing data which can provide a fact-based assessment of how any process is performing. This requires applying an appropriate equation for analysis of raw data. Many organizations are already engaged in some form of data analysis and may even be unaware that they are applying basic statistical analysis.

ASQ's Statistics Division is offering this free webinar on August 25 from 10am to 12 noon PDT (check the link to confirm time). Presenter Dr. Milton Krivokuca is Chair Emeritus of the Master of Science Quality Assurance program at California State University Dominguez Hills, Carson, California. Milton is past chair of ASQ, Quality Management Division, an ASQ Fellow, ASQ Los Angeles Section 700 Simon Collier Award recipient and 2020 ASQ Section 701 Orange Empire Quality Guru of the Year. His advanced degrees include an MA, MBA, and a DBA. His professional certifications include: CMQ/OE, CQA, CQT, CQPA, CCT, CQE, CSSGB, and CSSBB.

For more information about the webinar and to register, click [here](#).